

A CUMMINS FIELD CAMPAIGN

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISV 5.0L Belt Slip Safety Campaign for Tiffin RV

Number: C2096

Date: 12-Feb-2019

Expires: 15-Jan-2045 (U.S./Canada)
15-Jan-2045 (International)

Attention: U.S. / Canadian Dealers
U.S. / Canadian Distr./Branches and Div. Offices
Worldwide distr./ branches and Div./Reg Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This Safety Campaign is being issued on certain ISV5.0 engines installed in Tiffin RV applications equipped with Accessory Drive Option CP80007. The accessory drive may experience belt slippage, resulting in decreased air compressor output and may impact vehicle air brake performance.

The action authorizes certified repair locations to replace the existing air compressor with a new low mount air compressor configuration.

NOTE: This field action provides retroactive coverage for repairs made in anticipation of and prior to the release of this publication.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

NOTE: The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

NOTE: Please refer to TSB180058, Belt Noise and Front Engine Accessory Drive Belt Re-routing: Tiffin Recreational Vehicles, for detailed repair instructions.

- 1 Move air compressor from high mount to low mount position.
- 2 Modify fan shroud mounting brackets.
- 3 Change belt options to CP80008 and WP80038 for increased belt wrap on plane two belt around the air compressor.
- 4 Install AC hose service kit and re-route compressor harness.
- 5 File one claim for all parts, labor, travel and other expenses required to complete the repair.

MATERIAL DISPOSITION:

Materials removed as a result of this field action **must** be scrapped.

REIMBURSEMENTS:

Parts:

NOTE: For Tiffin parts, please contact Heath Thorne by phone at (256) 356-8661, ext 3385, or via email at Heath.thorne@tiffinmotorhomes.com. The repair location will need to provide the last six digits of the chassis VIN number and a PO when placing the order for Tiffin parts. It is advised that invoices be retained for potential claims adjudication reviews. Tiffin components **MUST** be claimed in the other claimables section of the file. Please consolidate all consumables and claim them as one item in Other Claimables titled "CAMPAIGN SUPPLIES".

The following parts are covered under this field action:

Part Number	Quantity	Description
433560500	1	BLT,RIB (WP80038)
439101500	1	BLT,RIB (CP80008)

Part Number	Quantity	Description
TIFFIN - INFO ONLY	1	U4883-RD5-15709-0DS FREON COMPRESSOR (TIFFIN)
TIFFIN - INFO ONLY	1	5058520, MANIFOLD (TIFFIN)
TIFFIN - INFO ONLY	1	5073825, BRACKET 1 (TIFFIN)
TIFFIN - INFO ONLY	1	5073826, BRACKET 2 (TIFFIN)
TIFFIN - INFO ONLY	1	RV213916, A/C HOSE SERVICE KIT (TIFFIN)

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-90X	Administrative time	
08-01F	Drive Belt, Cooling Fan - Remove and Install - ISV5.0 CM3230 V104	
08-138	Fan Shroud Assembly - Remove and Install	
17-103	Air Conditioner System - Evacuate and Recharge	
99-901	COMPRESSOR MOVE TO LOW MOUNT POSITION (QTY 4)	

Travel:

Travel is covered under this field action. Towing is covered under this field action.

Other Claimables:

Consumables are covered under this field action.

NOTE: Please consolidate all consumables and claim them as one item in Other Claimables titled "CAMPAIGN SUPPLIES".

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 65
 Pay Code: Distributor = X
 Pay Code: Dealer = D
 Pay Code: International = I
 Failure Code: WKHBLB

Attachments
 c2096_esn-list.xls