



**LEISURE**  
TRAVEL VANS

## IMPORTANT SAFETY RECALL

December 14, 2018



«Owner\_Name»  
«Address1»  
«Address2»  
«Address3», «Prov»      «Postal\_Code»

Triple E Recreational Vehicles  
A Division of Triple E Canada Ltd.

P: 204 325 4361  
F: 204 325 5241

“This notice applies to your vehicle, VIN #«VIN»  
Coach Serial #«Serial»

301 Roblin Blvd.  
P.O. Box 1230  
Winkler, Manitoba CA  
R6W 4C4

### Triple E Recreational Vehicles Recall CA#9208-1

U.S. Mailing:  
P.O. Box 68  
Walhalla, ND 58282

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2019 Serenity (S24CB) motorhomes manufactured between September 24, 2018 & December 12, 2018 fail to conform to Federal Motor Vehicle Safety Standard

LEISUREVANS.COM  
TRIPLEERV.COM

#### **Description of Noncompliance:**

The coach battery compartment door support metal cable may come in contact with the battery terminal. It is possible that a short can occur increasing the risk of fire and / or the battery exploding causing bodily injury.

#### **To Have This Modification Performed:**

We request your assistance to have this Safety issue corrected. Please follow the included information to remove the existing cable and replace with the cable included in this mailing or you may contact your selling dealer as soon as possible to arrange for an appointment to have this Recall performed. The recall will be performed at no charge to you. The time needed to complete this repair is approximately 15 minutes. If you choose to have this Recall performed by a service center other than your dealer prior authorization is required.

**If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.**

**For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail [recalls@tripleerv.com](mailto:recalls@tripleerv.com) in the subject line “Recall CA#9208-1”.**

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall  
Customer Service / Warranty Manager

BW/wcw

Enclosures