



A **PACCAR** COMPANY

Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

February 28, 2019

IMPORTANT SAFETY RECALL

Parts are now available

Subject: Safety Recall 18KWG – T680/T880 IMMI Seat Belt Webbing Not Sewn
NHTSA Recall number 18V870
EXPIRATION DATE: NONE
This notice applies to your vehicle; [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Dear Kenworth Customer,



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This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2018 T680 and T880 vehicles manufactured from 08/18/2017 through 11/27/2017. The seat belt buckle assemblies on these vehicles may have been glued and not sewn during manufacturing, possibly causing the assembly to come apart under load, such as in the event of a crash.

<i>The problem is...</i>	The webbing of certain IMMI seat belt buckle assemblies may have been glued, but not sewn.
<i>What your dealer will do...</i>	Dealers will inspect the seat belt buckles for the presence of sewn webbing. If the webbing is not sewn, the seat belt buckle will be replaced.
<i>What you must do ...</i>	Contact your Kenworth Dealer to schedule an appointment for repair.

Kenworth has initiated a recall to remedy the defect. Please contact your Kenworth dealer. To find your Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. This repair may take up to **1.0 hour** of labor depending on vehicle configuration and dealer scheduling. This repair will be performed at no charge to you. If parts must be ordered to repair your vehicle, it may take up to 2 business days to obtain the parts.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement.

If you require further information about this campaign, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, and provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question, using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line

or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department

or

Phone: 425-828-5888

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Shondip Chakravarty
Director of Customer Service
Kenworth Truck Company