



P.O. BOX 1005, NAPPANEE, IN 46550 – PHONE: 574.773.7761 – FAX: 574.773.5761

IMPORTANT SAFETY RECALL

Safety Compliance Recall Number: 18V-857

December 20, 2018

Owner Name
Address
City, State, Zip

This notice applies to your vehicle: VIN
Model: Model #

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Please take notice that Gulf Stream Coach, Inc. is issuing a voluntary recall under the provisions of the National Traffic and Motor Vehicle Safety Act.

Gulf Stream Coach, Inc. has decided that a defect exists in 2019 model year Gulf Stream Coach, Inc. Vintage Cruiser recreational trailers. The defect relates to the inner hub wheel bearings may not have been sufficiently greased, which can cause the bearings to overheat and fail potentially resulting in wheel lockup or separation.

If the bearings overheat, the hub may fail, affecting handling and increasing the risk of crash. In addition, a loose wheel assembly could strike another vehicle, stationary object, or bystander, causing injury and/or property damage.

Dexter Axle who provided the axle with hubs to Gulf Stream Coach, Inc. has provided the enclosed work instruction detailing the inspection and repair process to correct this condition if identified.

To determine if your unit is affected by this recall, the servicing dealership will be instructed to perform a “wheel end service” to inspect all hub assemblies for insufficient grease. If there is insufficient grease and the bearings are in new condition, the bearings will be repacked, and the hubs reinstalled. If the bearings show any signs of wear, the hubs and bearings will be replaced. If the axle beam shows any damage, it will also be replaced.

All replacement parts will be provided by Dexter Axle, and will be replaced in accordance with the detailed set of inspection and repair instructions. There is no cost to the owners for this recall. Dexter Axle’s Recall Coordinator can be contacted directly at 574-295-7888, or scantzler@dexteraxle.com.

If you have any questions, call Gulf Stream Coach, Inc. at 1-800-482-6456 and ask for extension #5208. Please provide the Gulf Stream Coach Service representative with either the Gulf Stream Coach unit serial number of the last six digits of the trailer (VIN) Vehicle Identification Number.

If you have changed your address or sold the vehicle please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this safety compliance recall. If you have sold the vehicle and do not know the VIN number, please provide the vehicle serial number or your name so that we can properly identify the vehicle.

Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

If you paid to remedy the issue addressed in this notice, you may be eligible for a refund. Please provide the paid invoice to an authorized dealer or directly to Gulf Stream Coach, Inc. at P.O. Box 1005, Nappanee, IN 46550, attn: Motorized Service.

If you have trouble getting your vehicle repaired promptly and without charge, please contact the service manager at the service facility. If you still have concerns please call Gulf Stream Coach at 1-800-482-6456 and ask for extension #5208 to speak to a Towable Service Representative regarding this notice.

If you are still having trouble getting your vehicle repaired in a reasonable time or without charge, you may contact the Administrator, National Highway Traffic Safety Administration, and 400 Seventh Street, SW, Washington, D.C. 20590. You may also call the toll free Auto-Safety Hotline at 1-888-327-4236.

Sincerely,
Gulf Stream Coach, Inc.