



<p>Safety Recall: 18V-851 2018-686 December 2018</p>

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle (VIN)

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2019 White Hawk, Jay Flight SLX, and Jay Feather travel trailers.

Reason for this recall

The axle bearings may have an insufficient amount of grease. This may result in premature bearing failure, which can lead to separation of the hub from the axle increasing risk of a crash with personal injury and/or property damage.

Recall Remedy

An authorized Dealer will inspect the axle bearings for sufficient amount of grease and any sign of wear /damage that may have occurred. The inspection will determine if replacement or repacking of bearings is required. Depending on the inspection findings, the remedy will take approximately 2 – 4 hours.

What we need you to do

Please contact a Jayco Authorized Dealer as soon as possible to schedule an appointment to have this remedy completed.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
 Jayco Towables