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IMPORTANT SAFETY RECALL

This notice applies to your vehicle. See attached serial number list.

NHTSA Safety Recall No. 18V-847

January 28, 2019

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain AT41M, AT41P, AT41S, and AT48M Units. These units have fasteners attaching the unit to the chassis that may not have been tightened properly. If the mounting fasteners come loose or break, the unit can possibly separate from the chassis resulting in death or serious injury.

Refer to CSN 706 for the items covered under the warranty policy. Altec will supply, free of charge, replacement fasteners to correct this condition.

In order to determine if your unit is affected by CSN 706, compare the serial number of your unit with the list of affected units attached to the CSN. The repair will be performed by Altec. Contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for scheduling or for further assistance. The repair is expected to take 20.5 hours to complete.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied without charge and within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call toll-free 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Customer Service Notice

Date: January 28, 2019

Units Affected: AT41M, AT41P, AT41S, and AT48M units (see attached list)

Unit Mounting Fastener Installation

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

Altec identified some fasteners that attach the unit to the chassis may not have been tightened to the proper torque value on the affected units. The fasteners are included in periodic inspection requirements which should identify those that are loose or missing. However, the incorrect torque can result in fasteners coming loose or breaking. If the mounting fasteners are loose, broken, or missing, the unit can separate from the chassis resulting in death or serious injury.

Altec requires that unit owners call Altec at 1-877-GO ALTEC (1-877-462-5832) to schedule an inspection and repair to be done by an Altec service technician. During that same call they should order one part number 990768373 Frame Rail Hardware Kit for each affected unit so it is on site when the technician arrives. Customers should schedule the repair for the next scheduled service interval or within 90 days, whichever comes first.

This repair is covered under the Altec Warranty Policy and will be performed by Altec for free at an Altec facility. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.