



**R182T**

**IMPORTANT SAFETY RECALL NOTICE**

**NHTSA Recall Number: 18V-846 School Bus**

**DATE: December 13, 2018**

**TO: U.S. OWNERS**

**SUBJECT: R182T, HSM NextGen 45" 3PT Seat Anchorages**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

This important safety recall notice applies to your buses identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet. If you no longer own the subject bus(es), please complete the appropriate section of the yellow reply sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

Blue Bird Body Company is recalling certain model year 2019-2020 Vision School Buses manufactured from July 24, 2018 through October 23, 2018, and certain model year 2020 All American School Buses manufactured on September 24, 2018. On the subject buses, Blue Bird and Hickory Springs Manufacturing Company (HSM) have determined that NextGen 45-inch 3PT Series School Bus Seats as manufactured by HSM Solutions, may not comply with the strength requirements of CFR 49.571.210. Specifically, the attachment of the seat to the vehicle floor may not meet the minimum requirements for strength, as defined by the regulation. The number of fasteners attaching the seat to the vehicle floor may be insufficient. There is an increased risk of injury to an occupant(s) in a vehicle hard braking situation, or vehicle crash event. In a hard braking or crash event, the seat may detach from the vehicle floor, resulting in injury.

To correct this condition, HSM Solutions will facilitate the repairs via your Dealer/Service Agent or directly to your Customer. HSM will provide parts and a Service Repair Procedure "SRP1801-0017, which will provide instructions on how the repair must be conducted, to the servicing agent upon receipt of a completed HSM "Recall Parts Kit Order Card". The expected out of service time necessary to affect repairs is 9 minutes per seat. HSM will reimburse the cost of repairs relating to this recall, including both parts and labor, at no cost to you the manufacturer/dealer or to the vehicle owner. Parts for this recall are immediately available for shipment at the notification of this recall.

Upon completion of the requisite service work, HSM requests that the Dealer/Service Agent or Customer file a claim with HSM customer service for warranty reimbursement, referencing HSM Recall # 18E098 on the claim.



**BLUE BIRD**

**Blue Bird Body Company**

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Questions regarding this recall campaign should be directed to HSM contact listed below.

**The HSM contact for this recall campaign is as follows:**

Chris Murphy  
Regional Quality Manager  
HSM Transportation Solutions  
4925 State Line Road  
Fort Smith, AR 72916  
Phone: 479-648-8348 | Fax: 419-492-2544  
[clmurphy@hsm solutions.com](mailto:clmurphy@hsm solutions.com)

If HSM Solutions does not provide service repair kits, you may contact Blue Bird Body Company Recall Administration at 478-822-2242.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

**If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, submit a copy of the work order/invoice to Beth Utz at the address above. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.**

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
1200 NEW JERSEY AVENUE, SE  
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:  
1-888-327-4236 TTY 1-800-424-9153 or go to: <http://www.safercar.gov>

**Questions regarding this recall campaign should be directed to your local Blue Bird Dealer.**

Sincerely,

***Lisa Hancock***

Corporate Recall Administrator  
Blue Bird Corporation  
402 Blue Bird Blvd, Fort Valley, Georgia 31030  
Phone 478.822.2242  
[lisa.hancock@blue-bird.com](mailto:lisa.hancock@blue-bird.com)



Transportation & Specialty  
Manufacturing Company

November 12, 2018

**“IMPORTANT SAFETY RECALL NOTICE”**  
**NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION**  
**RECALL NO: 18E098**

Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

HSM Solutions has decided that a certain NextGen 45-inch 3PT Series School Bus Seats fail to conform to Federal Motor Vehicle Safety Standard No. 571.210 “Seat Belt Anchorages”, more specifically the requirements of paragraph S4.2.2 (strength). The affected population includes NextGen 45-inch 3PT seats manufactured by HSM Solutions, shipped between July 17, 2018 and September 25, 2018.

HSM Solutions has determined that NextGen 45-inch 3PT Series School Bus Seats as manufactured by HSM Solutions, may not comply with the strength requirements of CFR 49.571.210. Specifically, the attachment of the seat to the vehicle floor may not meet the minimum requirements for strength, as defined by the regulation. The number of fasteners attaching the seat to the vehicle floor may be insufficient. There is an increased risk of injury to an occupant(s) in a vehicle hard braking situation, or vehicle crash event. In a hard braking or crash event, the seat may detach from the vehicle floor, resulting in injury.

There is no audible or visual warning, which would precede an event. All seat models indicated in this notice are presumed to contain the defect and must be repaired.

To correct this condition, HSM Solutions will facilitate the repairs via your Dealer/Service Agent. HSM will provide parts and a Service Repair Procedure “SRP1801-0017, which will provide instruction on how the repair must be conducted, to the servicing agent upon receipt of a completed HSM “Recall Parts Kit Order Card”. The expected out of service time necessary to affect repairs is 9 minutes per seat. HSM will reimburse the cost of repairs relating to this recall, including both parts and labor, at no cost to you the manufacturer/dealer or to the vehicle owner. Parts for this recall are immediately available for shipment at the notification of this recall.

Upon completion of the requisite service work, HSM will ask that the Dealer/Service Agent or Customer file a claim with HSM customer service for warranty reimbursement, referencing HSM Recall # 18E098 on the claim.

HSM Solutions Recall Contact:

Chris Murphy

Rev. -

## Regional Quality Manager

HSM Transportation Solutions  
4925 State Line Road  
Fort Smith, AR 72916  
Phone: 479-648-8348 | Fax: 419-492-2544  
clmurphy@hsm solutions.com

Should you have any vehicle(s) in inventory that require the recall service work; please make certain that these vehicles are corrected prior to sale. The Federal Motor Vehicle Safety Standard No. 577.13 states that it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

Based on our review of internal shipping records, HSM Solutions has determined that "NextGen 45-inch 3PT School Bus Seats" as indicated on the enclosed "Appendix – A", were shipped to your manufacturing location on the dates indicated.

If after contacting HSM Solutions, you have not received the parts and requisite repairs required to remedy the defect, in a reasonable period of time, you may contact:

ADMINISTRATOR  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
1200 NEW JERSEY AVENUE, SE  
WASHINGTON, DC 20590  
1-888-327-4236  
TTY: 1-800-424-9153  
or go to: <http://www.safercar.gov>

If you have any questions about this recall please call HSM Customer Service at 1-479-648-8348.

Sincerely,



Nate Seigler

Director of Engineering  
HSM Transportation and Specialty Manufacturing Company



4925 State Line Road  
Fort Smith, AR 72916

ATTENTION: CUSTOMER SERVICE DEPT.



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# RECALL RESPONSE CARD

## RECALL # 18E098 / BLUE BIRD R18ZT

CUSTOMER NAME: \_\_\_\_\_  
BLUE BIRD BODY NO: \_\_\_\_\_  
RECALL COMPLETED BY: \_\_\_\_\_  
COMPLETION DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

PLEASE SELECT ONE OF THE FOLLOWING:

- \_\_\_\_ VEHICLE IS NO LONGER IN SERVICE – DECLINES RECALL  
\_\_\_\_ VEHICLE NO LONGER REGISTERED TO THIS OWNER  
\_\_\_\_ RECALL REMEDY HAS BEEN COMPLETED

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

HSM CONTACT: [clmurphy@hsm solutions.com](mailto:clmurphy@hsm solutions.com) or Fax: 479.648.8374

# RECALL RESPONSE CARD

## RECALL # 18E098 / BLUE BIRD R18ZT

CUSTOMER NAME: \_\_\_\_\_  
BLUE BIRD BODY NO: \_\_\_\_\_  
RECALL COMPLETED BY: \_\_\_\_\_  
COMPLETION DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

PLEASE SELECT ONE OF THE FOLLOWING:

- \_\_\_\_ VEHICLE IS NO LONGER IN SERVICE – DECLINES RECALL  
\_\_\_\_ VEHICLE NO LONGER REGISTERED TO THIS OWNER  
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SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

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# RECALL RESPONSE CARD

## RECALL # 18E098 / BLUE BIRD R18ZT

CUSTOMER NAME: \_\_\_\_\_  
BLUE BIRD BODY NO: \_\_\_\_\_  
RECALL COMPLETED BY: \_\_\_\_\_  
COMPLETION DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

PLEASE SELECT ONE OF THE FOLLOWING:

- \_\_\_\_ VEHICLE IS NO LONGER IN SERVICE – DECLINES RECALL  
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# RECALL RESPONSE CARD

## RECALL # 18E098 / BLUE BIRD R18ZT

CUSTOMER NAME: \_\_\_\_\_  
BLUE BIRD BODY NO: \_\_\_\_\_  
RECALL COMPLETED BY: \_\_\_\_\_  
COMPLETION DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

PLEASE SELECT ONE OF THE FOLLOWING:

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SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

HSM CONTACT: [clmurphy@hsm solutions.com](mailto:clmurphy@hsm solutions.com) or Fax: 479.648.8374

**HSM**

TRANSPORTATION SOLUTIONS

4925 State Line Road  
Fort Smith, AR 72916

ATTENTION: CUSTOMER SERVICE DEPT.

**HSM**

TRANSPORTATION SOLUTIONS

4925 State Line Road  
Fort Smith, AR 72916

ATTENTION: CUSTOMER SERVICE DEPT.

# RECALL PARTS KIT ORDER CARD

## RECALL # 18E098 / BLUE BIRD R18ZT

CUSTOMER NAME: \_\_\_\_\_

SHIPPING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

BLUE BIRD BODY NO ('S): \_\_\_\_\_  
(PLEASE ATTACH A BODY NUMBER LIST AS NECESSARY)

ORDER DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

PLEASE SPECIFY THE ORDER QUANTITY OF THE FOLLOWING PARTS:

HSM Recall 18E098 Repair Kit # \_\_\_\_\_ QTY. \_\_\_\_ EA.

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

HSM CONTACT: [clmurphy@hsm solutions.com](mailto:clmurphy@hsm solutions.com) or Fax: 479.648.8374

# RECALL PARTS KIT ORDER CARD

## RECALL # 18E098 / Blue Bird R18ZT

CUSTOMER NAME: \_\_\_\_\_

SHIPPING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

BLUE BIRD BODY NO('S): \_\_\_\_\_  
(PLEASE ATTACH A BODY NUMBER LIST AS NECESSARY)

ORDER DATE: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

PLEASE SPECIFY THE ORDER QUANTITY OF THE FOLLOWING PARTS:

HSM Recall 18E098 Repair Kit # \_\_\_\_\_ QTY. \_\_\_\_ EA.

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

HSM CONTACT: [clmurphy@hsm solutions.com](mailto:clmurphy@hsm solutions.com) or Fax: 479.648.8374