



Herndon, December 20th, 2018

IMPORTANT SAFETY RECALL – Recall No. 18V-833

This notice applies to Your Lamborghini Gallardo with the VIN ZHWG1

Automobili
Lamborghini America LLC

Dear Lamborghini Owner, Lessee,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Automobili Lamborghini S.p.A. has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2011-2014 Gallardo Coupè and Spyder vehicles. Our records indicate that you are the owner of a vehicle in this recall.

Why are we contacting You?

Please contact your authorized Lamborghini dealer immediately to schedule an appointment to have this important free recall performed as soon as possible. You can locate your nearest authorized Lamborghini Dealer at <https://www.lamborghini.com/en-en/ownership/dealer-locator>

What is the issue?

The affected vehicles might have followed a wrong procedure to perform the reflash of the engine software of the engine ECU. This incorrect software reflash procedure may result in a system failure that does not store trouble codes after each key off, and consequentially warning lamps indicating system failures will not illuminate.

The incorrect software installation procedure may result, in some conditions, in the inability to store system faults.

If the fault memory is erased after key off, warning lamps indicating system failures will not illuminate. If the warning lamps do not indicate a safety system failure such as an engine or fuel injection system malfunction, continuing to drive the vehicle with a faulty system and no warning can increase the risk of a crash or injury.

2200 Ferdinand Porsche Drive
Herndon, VA 20171
USA
Telephone +1-866-681-6276
Fax +1-248-754-6599

For all the reason set forth above, it is therefore necessary to recall these vehicles. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

Your vehicle is affected

What will Lamborghini do?

We will reflash the engine software with the appropriate procedure "Free of Charge". The repair could take up to 2 hours. We apologize for any inconvenience this recall may cause.

Please bring this letter and your Service Booklet with you when you visit the dealer, so that we can make all necessary entries.

What if you are not the current owner of this vehicle?

You can update your vehicle ownership or contact information by filling out the enclosed document (Appendix A) and sending it to Lamborghini by following the detailed instructions present on it.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

What if you have questions or experience problems?

Should you need additional assistance, you may contact Lamborghini Customer Care at:

Email at CustomerCareAmerica@lamborghini.com or by calling 1-866-681-6276 from 9 AM to 5 PM Eastern Time, Monday through Friday.

If your Lamborghini Dealer is unable to remedy the defect within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.


You may be eligible for a refund of previously paid repairs. Lamborghini will verify the service history and proceed with the full reimbursement in case the defect is directly related to this recall content.

We sincerely apologize for any inconvenience this recall may cause; however, be assured that Lamborghini is concerned about your safety and security.

Yours faithfully,



Alessandro Farneschi
Chief Operating Officer
Automobili Lamborghini America LLC



Rene Suelzner
Head of After Sales
Automobili Lamborghini America LLC

Appendix A

Automobili Lamborghini America LLC

Customer Service Department

2200 Ferdinand Porsche Drive

Herndon, VA 20171

Email: CustomerCareAmerica@lamborghini.com

Fax: + 1-248-754-6599

Vehicle Identification Number

Vehicle cannot be checked because it has been

☐ **scrapped**

☐ **stolen**

☐ **sold to a domestic buyer**

☐ **sold to an overseas buyer**

to following new address:

Name: _____

First name: _____

Street: _____

City: _____

ZIP Code: _____

Country: _____

Date / signature