

## RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Safety Recall: 18V-832 Safety Advisory: December, 17 2018

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner\_name»

«Street»

«City», «State» «Zip»

## Dear «Owner name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a defect which relates to motor vehicle safety exists in certain 2019 Model Year Airstream Interstate Nineteen Motor Homes. As a result, Airstream is conducting a safety recall.

Reason for this recall

The affected motor homes could have incorrect house battery fuses in the Interstate Nineteen which may cause an overloaded battery cable condition. The affected units have 150 Amp house battery fuses instead of the 100 Amp fuses required. The overheated wire would have the potential for fire which could result in property damage or personal injury. A fire could result even if the vehicle is unattended.

What we will do

The remedy is to replace the 150 Amp house battery fuses with 100 Amp fuses. This will be done at no cost to you the owner. The remedy should take approximately 30 minutes to perform.

What we need you to do

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact the **Airstream Customer Service Department** by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, **or** by phone at *937-596-6111 ext. 7401 or 7411*.

If you have had the appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Customer Service Department**.

If after contacting Airstream Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to http://www.safercar.gov.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,

**Airstream** 

Rick March

General Manager of Airstream Customer Support Group cc: National Highway Traffic Safety Administration (NHTSA)

