This notice applies to your vehicle,

UB9/NHTSA 18V-828

# LOGO

# **VEHICLE PICTURE**

## YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION Call your authorized Chrysler / Dodge / Jeep<sub>®</sub> / RAM / Alfa Romeo Dealership.
- 2. Call Alfa Romeo Premium Care at 1-866-932-3881. An agent can help schedule an appointment.
- 3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.



Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

**DEALERSHIP INSTRUCTIONS** Please reference Safety Recall UB9.

# **IMPORTANT SAFETY RECALL**

# **Brake Fluid Tube**

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain [2017 and 2018 model year Alfa Romeo Giulia] vehicles equipped with a 2.0L 280HP engine and All Wheel Drive (AWD).

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

# WHY DOES MY VEHICLE NEED REPAIRS?

The brake fluid tube on your vehicle <sup>[1]</sup> may experience contact with a coolant hose clamp in the engine compartment. Over time, this contact may lead to a brake fluid leak onto the engine catalyst. If the brake fluid tube is damaged and brake fluid leaks onto the engine catalyst, the customer may smell a burning odor or see smoke, and there is a potential for an engine compartment fire which may result in an increased risk of injury to motor vehicle occupants or persons outside the vehicle.

## HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA will repair your vehicle <sup>[2]</sup> free of charge (parts and labor). To do this, your dealer will install a locating bracket on the brake fluid tube to control the clearance of the brake fluid tube to the coolant hose to prevent contact. If the brake fluid tube is damaged, a new brake fluid tube will be installed. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit. Your time is important to us; please be aware that these steps may require more time. The estimated repair time is between one to three hours. We recommend that you schedule a service appointment to minimize your inconvenience. Please bring this letter with you to your dealership.

# TO SCHEDULE YOUR <u>FREE</u> REPAIR, CALL YOUR ALFA ROMEO DEALER TODAY

## WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online.<sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations FCA US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call Alfa Romeo Premium Care at 1-866-932-3881 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.