



IC Bus, LLC  
2701 Navistar Drive  
Lisle, IL 60532 USA

navistar.com

A NAVISTAR COMPANY

MAILED

DEC 21 2018

Compliance Dept.

**IMPORTANT SAFETY RECALL 18517  
NHTSA RECALL NO. 18V-821**

**DECEMBER 2018**

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2019 and 2020 CE school bus models built 01/25/2018 thru 10/10/2018 with feature code 04AZS (4-channel Antilock Brakes [ABS], 4-channel Electronic Stability, and Automatic Traction Control).

**REASON FOR THIS RECALL**

The brake air line tube from the relay valve port to the left brake modulator valve may be improperly routed resulting in a kinked air line. A kinked air line may result in the vehicle pulling to the right during braking, or improper operation of the modulating valve during an ABS event.

**RISK TO MOTOR VEHICLE SAFETY**

A vehicle pulling to the right during braking or improper ABS modulation could make it more difficult for the driver to maintain their lane which could result in loss of control or a vehicle crash.

**DEFECT REMEDY**

The repair will involve properly rerouting the air line tube from the relay valve port to the modulator valve and replacement of any air line tube found to be kinked. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

**ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You

can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 11/20/2017 thru 12/31/2018. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

**IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**