



A **PACCAR** COMPANY

Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

January 14, 2019

IMPORTANT SAFETY RECALL



7

Subject: Safety Recall 18KWF – T680, T880, and W990 Side Extender Intermediate Marker Lamp Reflector
NHTSA Recall number 18V-816
EXPIRATION DATE: NONE
This notice applies to your vehicle; VIN: [REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Dear Kenworth Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that certain T680, T880, and W990 chassis manufactured from December 10, 2012 through October 10, 2018 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 108. The intermediate side marker lamp/turn signals, mounted to the side extenders, do not include reflex reflectors as specified by FMVSS 108. The absence of reflex reflectors could decrease vehicle conspicuity and potentially increase the risk of a crash causing injury and/or damage to property.

<i>The problem is...</i>	Certain vehicles are equipped with side extender mounted intermediate marker lamp/turn signals that do not include a reflex reflector as required by law.
<i>What your dealer will do...</i>	Dealers will install reflective tape below the extender mounted marker lamp/turn signal.
<i>What you must do ...</i>	Contact your Kenworth Dealer to schedule an appointment for repair

Kenworth has initiated a recall to remedy the defect. This repair should take approximately **1.0 Hour** and will be performed at no charge to you. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at www.Kenworth.com.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, please contact Kenworth Customer Service; provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question, using one of the following:

Email: Kenworth.Campaigns@PACCAR.com with the bulletin number in the subject line

or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department

or

Phone: 425-828-5888.

If you conclude that Kenworth Truck Company has not enabled you to remedy this noncompliance in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We appreciate your cooperation in this matter.

Thank you,

Shondip Chakravarty
Director of Customer Service
Kenworth Truck Company