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IMPORTANT SAFETY RECALL

This notice applies to your vehicle. See attached serial number list.

NHTSA Safety Recall No. 18V-792

January 8, 2019

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain units built at Northern Operations location since 2017 with a specific fuse bracket. These units may have a bracket that can damage wiring causing arcing. The arcing can possibly cause a thermal event resulting in death or serious injury.

Refer to CSN 704 for the items covered under the warranty policy. Altec will supply, free of charge, a wiring kit to correct this condition.

In order to determine if your unit is affected by CSN 704, compare the serial number of your unit with the list of affected units attached to the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance. The repair is expected to take .75 hours to complete.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied without charge and within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call toll-free 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Customer Service Notice

Date: January 8, 2019

Units Affected: AT37-G, AT37M/P, AT40-G, AT41M, AT48M/P, L37M Units,
and GB5-148C, GB5-132D, and CB5-132D Service Bodies built since 2017
with a specific fuse bracket (see attached list)

Underhood Wiring Inspection

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

A customer reported some abrasion on a wiring harness under the chassis hood. Investigation of the report found that the wiring harness can come into contact with a sharp edge of a fuse holder bracket under the hood. The sharp edge can damage the wiring insulation resulting in electrical shorting and possible arcing. **The arcing can cause a thermal event which can lead to personal injury or property damage.**

Altec requires that the affected units be inspected for damage to the wiring using the procedure beginning on Page 2. The inspection should be completed at the next scheduled service interval or no later than 45 days from the receipt of this CSN. Order Wiring Repair Kit, part number 990762380, if the unit fails the inspection by calling 1-877-GO ALTEC (1-877-462-5832).

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free at an Altec facility. If the customer, or the customer's warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$68 for the labor to perform this repair. There is no warranty reimbursement for the inspection. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.

Inspection Procedure

Normal mechanic's hand tools are required for the installation of this kit. Read and understand all steps of the instructions before beginning the procedure

1. Position the unit on a level surface, apply the parking brake and chock the wheels.
2. Raise the chassis hood and look for a bracket on the passenger side of the engine compartment. The bracket holds fuses and circuit breakers for the unit (refer to Figure 1).

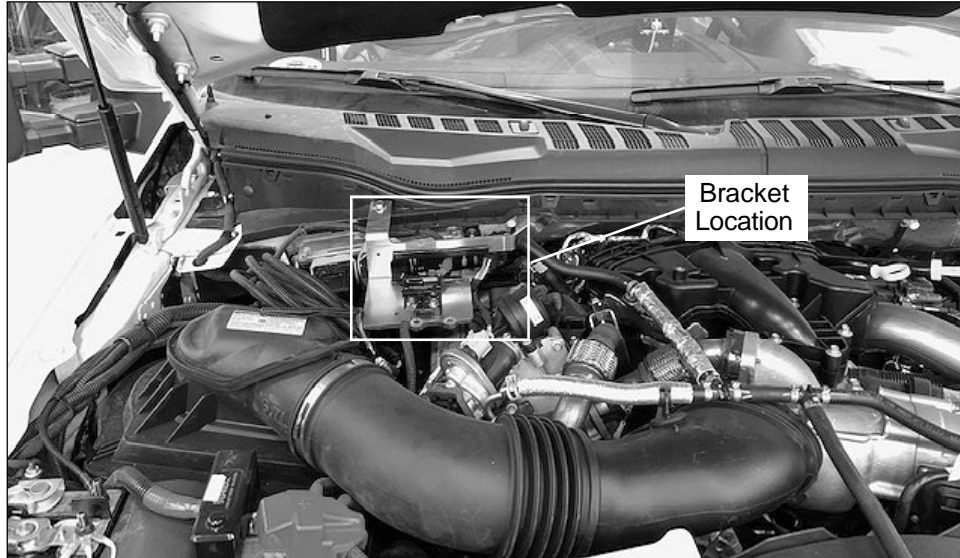


Figure 1 — Bracket Location

3. Inspect the wires in the area where they come through the opening in the bracket. Look for damage to the protective loom and any damage to the wiring itself (refer to Figure 2).

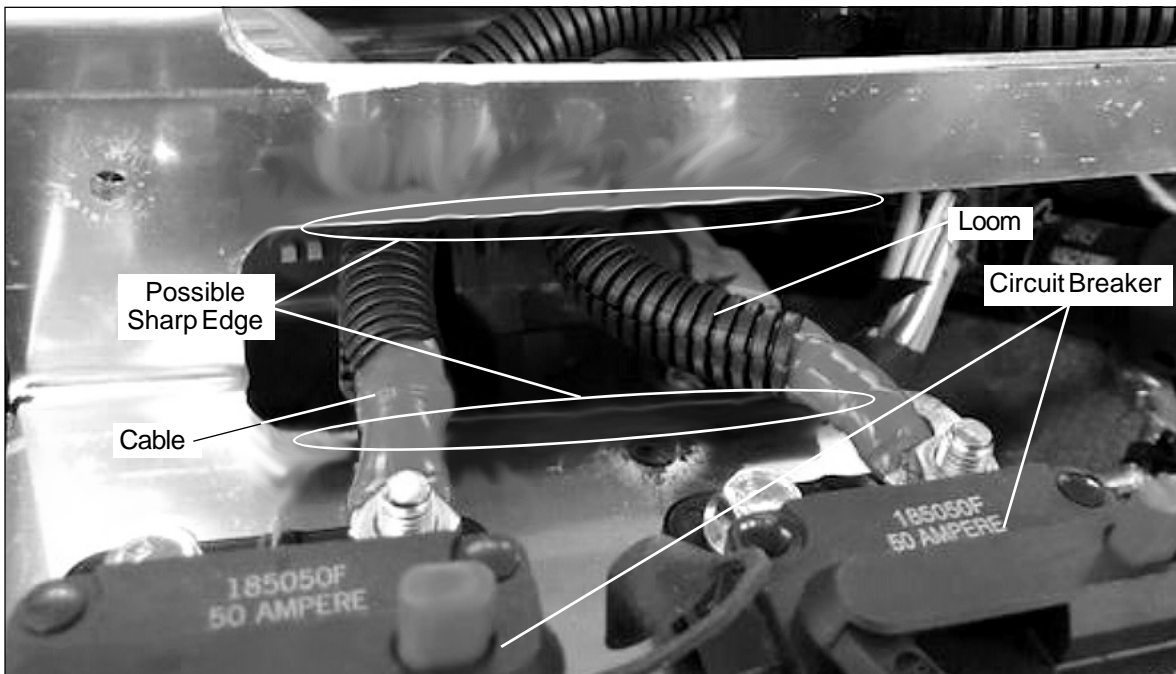


Figure 2 — Inspection Location

4. Look to see if the loom or wires are less than $\frac{1}{4}$ " from the bracket.
5. If there is any visible evidence of electrical arcing, bare wires, or burn marks, disconnect the chassis ground cable and remove the unit from service until the unit is repaired.
6. If the loom is damaged or if the wires are less than $\frac{1}{4}$ " from the edge of the bracket, order the Wiring Repair Kit, part number 990762380, and install it as soon as the kit is received.
7. If there is no damage, the inspection is completed and the unit can be returned to service.
8. Complete the inspection form at the end of this CSN and return it to Altec.

CSN 704 Inspection Sheet

Complete this form and FAX to: 1-877-659-9929

or scan and email to product.safety@altec.com

Model	Altec Unit Serial Number	Wiring is Correct		Date Inspected
		Yes	No	

Make additional copies of this form, as needed, for additional units. Contact Technical Support at 1-877-GO ALTEC (1-877-462-5832), prompt 4, for further repair information.

Company Name: _____ Phone _____

Service Company Name: _____ Phone: _____

Company Contact: _____

Company Street Address: _____

State: _____ ZIP Code: _____

Signature: _____