



LEISURE
TRAVEL VANS

IMPORTANT SAFETY RECALL

November 2, 2018



Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

«Owner_Name»
«Address1»
«Address2»
«Address3», «Prov» «Postal_Code»

“This notice applies to your vehicle, VIN #«VIN»
Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#9146-1

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2019 Unity (All models) motorhomes manufactured between June 1, 2018 & September 19, 2018 fail to conform to Federal Motor Vehicle Safety Standard

Description of Noncompliance:

The Equalizer System 4-point hydraulic leveling jacks installed at the factory on the Sprinter chassis, the driver side front trans-mount leveling jack support bracket was installed too close to the brake line. If the brake line is worn through, the brake fluid may leak resulting in longer distances being required to slow or stop the vehicle, increasing the risk of an accident or personal injury.

To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Please follow the included information to move the trans-mount leveling jack bracket away from the brake line or you may contact your selling dealer as soon as possible to arrange for an appointment to have this Recall performed. The recall will be performed at no charge to you. The time needed to complete this repair is approximately 15 minutes. If you choose to have this Recall performed by a service center other than your dealer prior authorization is required.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail recalls@tripleerv.com in the subject line “Recall CA#9146-1”.

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Service / Warranty Manager

BW/wcw

Enclosures