

### **AUTOMOBILE DIVISION**

American Honda Motor Co., Inc. 1919 Torrance Blvd., – P.O. Box 2215 Torrance, CA 90509-9870

December 2018 NHTSA Recall 18V-777

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle: XXXXXXXXXXXXXXXX

Dear <First Name Last Name>.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

### WHAT IS THE REASON FOR THIS NOTICE?

Honda has decided that certain 2018–2019 model year HR-V vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 135 – Light vehicle brake systems. Due to a manufacturing error, the rear brake pistons were coated with excessive levels of hydrogen which could be released into the brake system. If hydrogen gas is released into the brake system, it could result in reduced braking performance and increase the risk of a crash without prior warning.

#### WHAT WILL HONDA DO?

The dealer will bleed the brake system to remove any hydrogen gas present for free.

### WHAT SHOULD YOU DO?

Please call any authorized Honda dealer and make an appointment to have the brake system on your vehicle bled for free. Once you make an appointment, be advised that the complete repair process may take approximately 1 hour and 45 minutes. However, your dealer can provide you with a better estimate of the overall time for this service visit, as it may be necessary to make your vehicle available for a longer period of time. If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information!

## **CHECK YOUR VEHICLE FOR OPEN RECALLS**

You can check your vehicle's eligibility for repair under this or any other recall. Please access the *Honda Recall Lookup* tool at www.recalls.honda.com and enter your Vehicle Identification Number (VIN).

### **OWNER INFORMATION**

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner of this vehicle. If this is not the case, or if any of the information is not correct, please complete, <u>sign</u> and return the Information Change Card and we will then update our records. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

## DO YOU STILL HAVE MORE QUESTIONS?

Should you have any questions about this recall, please contact your authorized Honda dealer. Should you need additional assistance, you may contact American Honda's Customer Support & Campaign Center at 1-888-234-2138. You may also visit www.recalls.honda.com to use "Ask Dave", our 24/7 virtual agent.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA's toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.

We apologize for any inconvenience this recall may cause you.

Sincerely,

American Honda Motor Co., Inc.

Campaign #C31 / Service Bulletin #18-129