

SAFETY RECALL NOTICE

VOLVO

IMPORTANT NON-COMPLIANCE RECALL RVXX1804 NHTSA RECALL # 18V-766

DEAR VOLVO TRUCK OWNER:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Trucks North America has decided that a noncompliance with U.S. Federal Motor Vehicle Safety Standard 108, Lamps, reflective devices, and associated equipment exists in certain 2008 -2019 VHD model vehicles manufactured from November 14, 2007 through October 23, 2018 and equipped with a snowplow preparation kit.

NON-COMPLIANCE DEFECT:

Certain vehicles fitted with snow plow lamp prep-kits do not comply with U.S. Federal Motor Vehicle Safety Standard 108, Lamps, reflective devices, and associated equipment. Specifically, snow plow headlights can be turned on without other exterior lights, and high beam indicator does not work when snow plow high beams are on.

SAFETY RISK:

This could allow the vehicle to be operated with the snowplow headlamps on and marker and tail lamps off, making the vehicle harder to see and potentially increasing the risk of a crash causing injury and/or damage to property.

PRECAUTIONS YOU CAN TAKE:

There are no precautions you can take other than having your vehicle software updated by a Volvo Parts and Service Center.

TIME REQUIRED FOR THE REPAIR:

The time required to repair your vehicle is approximately 1 hour.

WHAT YOU SHOULD DO:

You should contact the nearest Volvo Parts and Service Center and make an appointment. The dealer will update vehicle software to correct the non-compliance at no charge to you.

You can locate the closest Volvo Parts and Service Center by going on line to <http://www.volvo.com/trucks/na/en-us/dealers/> and selecting "Dealer Locator" or by calling our toll-free number: (800) 528-6586.

**NOTICE REGARDING
LEASED VEHICLES:**

If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the Lessee(s) to whom you send a copy of this letter, the date you send this letter and the Vehicle Identification Number(s) of the vehicle that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**ASSISTANCE/
COMPLAINTS:**

If you need assistance, please contact:

Volvo Trucks North America
Regulatory Affairs Department,
P.O. Box 26115
Greensboro, NC 27402-6115
vtna.regulatoryaffairs@volvo.com

You may also submit complaints to the Administrator of the National Highway Traffic Safety Administration (1200 New Jersey Avenue, S.E., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

**PRE NOTIFICATION
REMEDIES:**

Pre-notification remedies do not apply for this recall.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Volvo's commitment to provide our customers with the best possible product.

VOLVO TRUCKS NORTH AMERICA