IMPORTANT NON-COMPLIANCE RECALL RVXX1805 NHTSA RECALL # 18V-766

DEAR VOLVO TRUCK OWNER:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Volvo Trucks North America has decided that a noncompliance with U.S. Federal Motor Vehicle Safety Standard 108, Lamps, reflective devices, and associated equipment exists in certain 2003 -2019 VHD model vehicles manufactured from December 17, 2002 through October 23, 2018 and equipped with a snowplow preparation kit.

Volvo Trucks North America is conducting a non-compliance recall on vehicles produced from November 14, 2007 through October 23, 2018.

Your vehicle <u>was</u> <u>not</u> manufactured within this time frame; however, your vehicle was originally manufactured with a snowplow preparation kit. Due to the age of your vehicle there is not a software fix to address this non-compliance.

Even though your vehicle is not included in the recall because of the above mentioned reasons, we are sending you this information to make sure that you are aware of the non-compliance that may exist in your vehicle.

If you have any questions or need assistance, please contact Volvo at Volvo Trucks North America Regulatory Affairs Department, P.O. Box 26115 Greensboro, NC 27402-6115 <u>vtna.regulatoryaffairs@volvo.com</u>.

You may also submit complaints to the Administrator of the National Highway Traffic Safety Administration (1200 New Jersey Avenue, S.E., Washington DC 20590 or call the toll-free Auto Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <u>http://www.safercar.gov</u>.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Volvo's commitment to provide our customers with the best possible product.

VOLVO TRUCKS NORTH AMERICA