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IMPORTANT SAFETY RECALL

This notice applies to your vehicle. See attached serial number list.

NHTSA Safety Recall No. 18V-762

December 27, 2018

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain LSS 70-80 Elevator Units. These units can have cracks in the steel riser assembly. The cracks can possibly cause the elevator to fail causing uncontrolled movement resulting in death or serious injury.

Refer to CSN 702 for the items covered under the warranty policy. Altec will supply free repair instructions to correct this condition.

In order to determine if your unit is affected by CSN 702, compare the serial number of your unit with the list of affected units attached to the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance. The repair is expected to take 3 hours to complete.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied without charge and within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call toll-free 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Birmingham, AL

CSN 702

Customer Service Notice

Date: December 27, 2018

Units Affected: LSS 70-80 Elevator Units having serial numbers
9502030960, 950303960, 9504030960, and 9681090960

Elevator Inspection and Repair

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine

The elevator that lifts the unit is connected to a riser assembly that is then attached to the pedestal. Altec has discovered that cracks can develop in the riser assembly (refer to Figure 1). If the crack progressed, the riser can cause the elevator to fail causing uncontrolled movement.

Death or serious injury can result from uncontrolled movement.

Altec requires each affected unit be inspected using the procedure beginning on Page 2. This inspection should be completed at the next service interval, but no later than 90 days after receiving this CSN. If the unit fails the inspection, order the LSS Modification Kit, part number 990759109, by calling 1-877-GO ALTEC (1-877-462-5832).

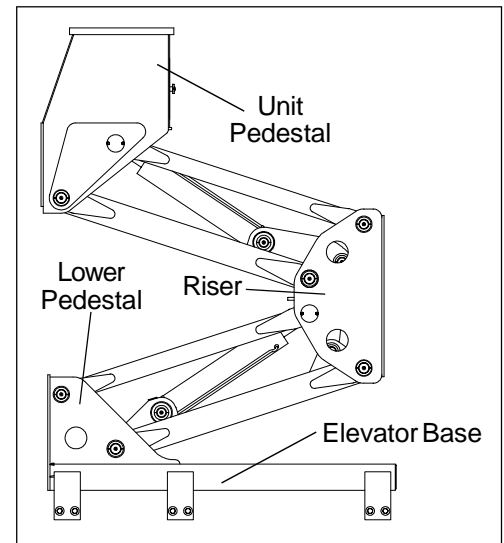


Figure 1 — LSS Elevator Components

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free at an Altec facility. If the customer, or the customer's warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$270 for the labor to perform this repair. There is no warranty reimbursement for the inspection. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.

Inspection Procedure

Read and understand all steps of the instructions before beginning the procedure.

1. Position the unit on a level surface, apply the parking brake and chock the wheels. Engage the unit's hydraulic system. Properly set the outriggers.
2. Remove elevator side guards on both sides of the unit to allow a better view of the elevator when operating it up or down.
3. Visually inspect the riser for any evidence of cracks. Especially look around the areas where the arms attach to the riser for any cracks or deformation. If any cracks are found, take the unit out of service immediately until repairs can be made. If no cracks are evident, the unit can continue to be used as long as the riser is visually inspected each day before use. If there are no cracks, continue to Step 4.
4. Use the lower controls to raise the elevator approximately 1 foot. Make sure the elevator is raised enough so that the pedestal and riser assembly are not contacting the structures below them.
5. Slowly lower the elevator until either the riser contacts the elevator base or the unit pedestal contacts the lower pedestal and then immediately stop the movement.
6. Measure the distance from the parts that do not contact one another (refer to Figure 2)
 - If the riser contacts the elevator base first: measure the distance vertically from the unit pedestal to the lower pedestal on both sides
 - If the unit pedestal contacts the lower pedestal first: measure the distance vertically from riser to the elevator base on both sides
 - Record the measurement
 - Disengage the unit's hydraulic system

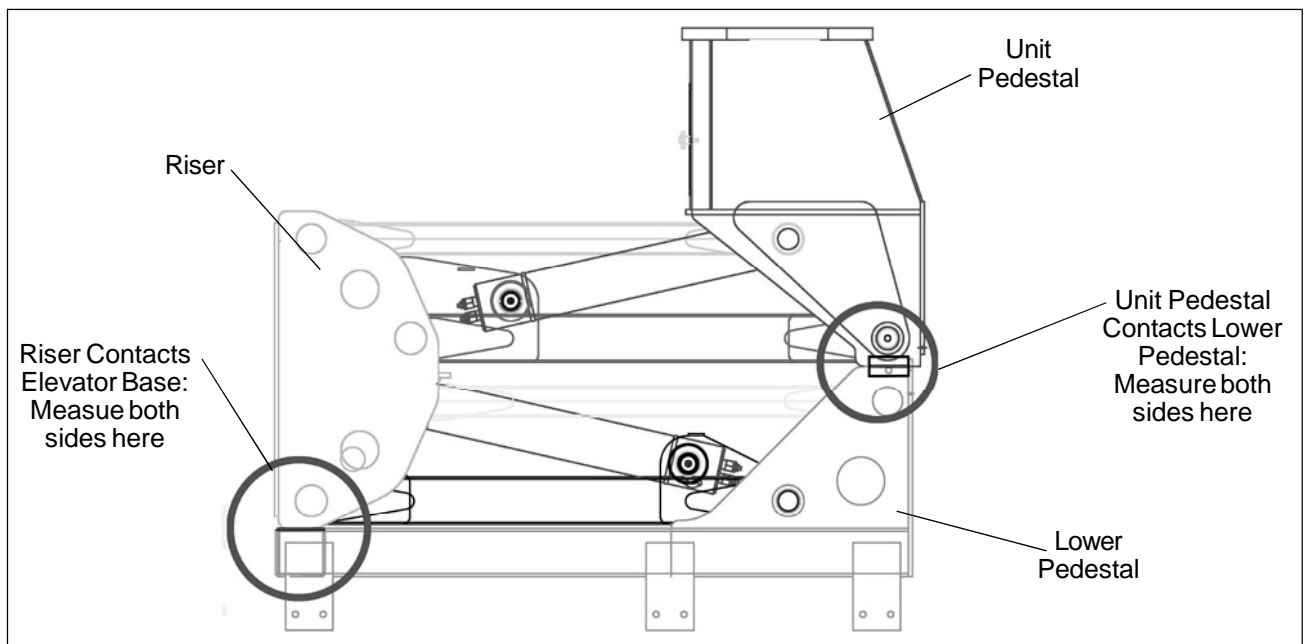


Figure 2 — Measuring The Space

7. If both measurements are less than $\frac{1}{2}$ ", no further action is required. Continue to Step 9.
8. If either measurement is greater than $\frac{1}{2}$ ", order the LSS Modification Kit, part number 990759109 and continue to inspect the riser each day until the kit is installed. If any cracks are found, remove the unit from service immediately.
9. Install the elevator side guard. Engage the unit's hydraulic system. Stow the unit, retract the outriggers, and return the unit to service.