

Update to Load-Carrying Capacity Modification (Addendum) Label (18V-753)

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: [REDACTED]

November 28, 2018



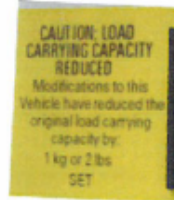
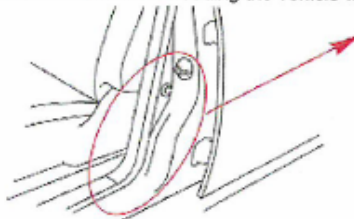
Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Southeast Toyota Distributors, LLC has decided that your vehicle fails to conform to Federal Motor Vehicle Safety Standards (FMVSS) No. 110, "Tire selection and rims" as it relates to Load-Carrying Capacity Modification (Addendum) Labels.

What is the condition?

The Addendum Label is a yellow label (see diagram below) located on the driver's side center pillar. The label provides the net weight of accessories added to your vehicle which were not already taken into account in the vehicle occupant and cargo carrying capacity located on the Tire and Loading Information Label.

In the affected vehicles, the current Addendum Label is not correct in that it is not accurate to within one percent (1%) of the weight of accessories installed on the vehicle. This could result in a driver overloading the vehicle which may increase the risk of a crash.



What will Southeast Toyota Distributors, LLC do?

Southeast Toyota Distributors, LLC will replace the load carrying capacity modification (addendum) label at **NO CHARGE**. In addition, Southeast Toyota Distributors, LLC will arrange for the removal of an SET accessory at **NO CHARGE**, and a full refund of the purchase price of the SET accessory. The amount of time required for this will be approximately one hour or less. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

What should you do?

Please call Southeast Toyota Distributors, LLC at 1-800-301-6859, identify your vehicles as a vehicle in which an SET accessory must be removed, and provide the VIN. Southeast Toyota Distributors, LLC will discuss your options and make arrangements with your local Toyota dealership.

- If you no longer own the vehicle, please call Southeast Toyota Distributors, LLC at 1-800-301-6859.
- If you are a vehicle Lessor, Federal law requires you to forward a copy of this notice to the Lessee within ten days.

What should you do if you have further questions or any problems?

If you have any further questions, or if you have a problem updating your label, please contact either:

- Your local Toyota/Scion Dealer; or
- **Southeast Toyota Distributor's Customer Assistance Center at 1-800-301-6859.**

If you believe that the dealer or Southeast Toyota Distributors, LLC has failed, or is unable to remedy the noncompliance within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,
Southeast Toyota Distributors, LLC.