



IMPORTANT SAFETY RECALL: 18V-749

Hale Kubota Pump

This notice applies to your vehicle VIN: [Subject]

UNIT: [Title]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

E-ONE has decided that a defect which relates to motor vehicle safety exists in certain models of the following emergency vehicles manufactured between 06/29/2007 – 07/13/2007, equipped with Hale Kubota Pump:

E-ONE Classic Fire Body

WHY IS A RECALL BEING CONDUCTED?

The LED warning lamps for temperature and oil pressure may not be wired correctly and therefore may not activate at the appropriate time. If the LED warning lamps do not activate as intended, in the case of a problem with the engine, they may not provide adequate warning before the engine stops operating. If the engine and pump stops operating, this may potentially increase the risk of injury during firefighting operations.

The warning which can precede or occur is that when starting the engine the oil pressure lamp will not illuminate when switch is in run position prior to starting engine. The cause is Incorrect wiring of the LED connector lamp. The affected item is the Hale Kubota Pump.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Hale/E-ONE will provide instructions on how to remedy the condition by reversing the wires leading to the warning/indicator. No additional parts are required to perform the remedy. Alternatively, Hale/E-ONE will provide a plug-in wire harness to customers who do not wish to reverse the wiring. Hale will provide both remedies free of charge and reimburse the cost of labor. The repair will take approximately 1 hour.

WHAT SHOULD YOU DO?

If you receive this notification, please contact your E-ONE Dealer or E-ONE at 1-352-861-1122 to schedule an appointment to have the repairs performed or to have the parts sent to you



INCLUDED WITH THIS LETTER IS AN OWNER RESPONSE CARD THAT MUST BE FILLED OUT AND RETURNED TO E-ONE IN ORDER TO BE REIMBURSED. Please have your Truck VIN available. After your repair has been completed, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and mail it to:

E-ONE, 1601 SW 37th Ave, Ocala, FL, 34474.

If you prefer to contact E-ONE directly, feel free to contact our Customer Service at 1-352-861-1122. Please have your Truck VIN available.

WHAT IF YOU NO LONGER OWN THIS E-ONE Classic Fire Body?

If you no longer the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to *E-ONE, 1601 SW 37th Ave, Ocala, FL, 34474.*

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have any questions or concerns, please contact E-ONE Customer Service at 1-352-861-1122. Please have your Truck VIN available.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations

If you have already paid to have your E-ONE Classic Fire Body repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement call E-ONE Customer Service at 1-352-861-1122 and instructions will be provided. Please have your Truck VIN available.

If after having attempted to take advantage of this recall you believe you have not been able to have your E-ONE Classic Fire Body remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1- 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely, E-ONE, Inc.



E-ONE NOTIFICATION PROGRAM

18V-749

Owner Response Postcard

VIN: [Subject]

UNIT: [Title]

- ☐ This vehicle was inspected and repaired according to instructions.
- ☐ This vehicle was inspected and determined to not need repair.
- ☐ This vehicle was sold to: _____ (Name)
_____ (Address)
_____ (City, State/ZIP)
- ☐ This vehicle was stolen.
- ☐ This vehicle was destroyed.

Owner's (or Former Owner's) Signature

Date Signed

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law





Insert Customer Name

Insert Customer Address

Insert City, ST Zip