



December 10, 2018

Name
Address
City, State Zip

IMPORTANT SAFETY RECALL NOTICE: 18V746

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s):

Dear KME Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Why is a recall being conducted?

KME has decided that a defect which relates to motor vehicle safety exists in certain model year 2015-2017 KME vehicles manufactured from July 2015 through October 2017 equipped with certain Hale portable pumps using Kubota Diesel Engines.

KME was informed by Hale that the LED warning lamps for temperature and oil pressure may not be wired correctly and therefore may not activate at the appropriate time. If the LED warning lamps do not activate as intended, in the case of a problem with the engine, they may not provide adequate warning before the engine stops operating. If the engine and pump stops operating, this may potentially increase the risk of injury during firefighting operations.

What are we doing about the problem?

Hale is working with KME to ensure that all affected engine warning lamp wiring is corrected. Hale will provide instructions on how to remedy the condition by reversing the wires leading to the warning/indicator. No additional parts are required to perform the remedy. Alternatively, Hale will provide a plug-in wire harness to customers who do not wish to reverse the wiring. You may elect to make the repair yourself following the instructions provided or contact KME or your KME dealer. Hale will provide both remedies free of charge and reimburse the cost of labor. This repair should take less than one hour to complete.

What should you do?

Please contact Hale Customer Service at Halettechnicalservice@idexcorp.com using the subject line **SB166 Attention: Joe Neal** to implement this recall remedy. If you have any questions or need assistance, call Joe at 1-800-533-3569.

If you need further assistance with this notification, please contact your KME Dealer or KME Customer Service at (570) 669-5230 and KME will work with Hale to implement the remedy.

INCLUDED WITH THIS LETTER IS AN OWNER RESPONSE CARD THAT MUST BE FILLED OUT AND RETURNED TO KME IN ORDER TO BE REIMBURSED. Please have your Truck VIN or GSO available. After the repair has been completed, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and return it to:

Mail: KME, One Industrial Complex, Nesquehoning, PA 18240

E-mail: bpolgreaan@kmeffire.com

Fax: (570) 645-9705

What if you no longer own this vehicle?

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days. If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement, contact our customer service department.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

KME, Inc

From: _____
(Customer name)

To: KME Fire Apparatus
One Industrial Complex
Nesquehoning, PA 18240

RE: NHSTA Recall No. 18V746

Date: _____
KME GSO(s) or VIN(s) _____

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- This vehicle was inspected and repaired according to instructions.
 - This vehicle was inspected and determined to not need repair.
 - This vehicle was sold to: _____ Name, Address, City, State/ZIP
 - This vehicle was stolen.
 - This vehicle was destroyed.

Owner's (or Former Owner's) Signature

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



Please return this form by fax (570) 645-9705, by E-mail to bpolgreaan@kmeffire.com, or by phone (570) 669-5230.