



*****AUTO**SCH 5-DIGIT 03801 P1 C1 ## 0173



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN # 1HD1KBC10HB [REDACTED]

November 5, 2018
Harley-Davidson Recall No. 0173
NHTSA Recall No. 18V734

Dear Harley-Davidson Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists on 2017 Touring, CVO Touring and Trike; certain 2017 Softail and CVO Softail (FLSS, FLSTFBS, FXSE only); and 2018 Touring, CVO Touring and Trike. We are notifying you because our records indicate that you may own one of these motorcycles.

What is the Issue?

The hydraulic clutch system with secondary clutch actuator (part numbers 37200131 and 37200131A) may, on certain motorcycles, exhibit an internal leak of fluid past the secondary clutch actuator piston/seal. If this leak continues, the clutch master cylinder reservoir could lose enough fluid to expose the hydraulic clutch circuit to air, which may result in the inability to generate enough lift to disengage the clutch. This could lead to a loss of control of the vehicle when started in gear, first shifted into gear, or coming to a stop, increasing the risk of a crash.

What Should You Do?

Please contact your authorized Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your motorcycle repaired. Your dealer will confirm that your motorcycle is covered by this recall. If covered, the dealer will perform the recall repair work using the recall kit provided by Harley-Davidson at no cost to you. The repair will take less than two hours to perform. However, due to scheduling, the dealer may require your motorcycle for a longer period

of time. To verify that the service has been completed, your dealer will ask you to sign a recall claim.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us with the new contact information so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Additional Questions or Concerns?

If you previously paid to remedy the specific condition that is the subject of this recall, you may be eligible for reimbursement. For more information or if you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If you are still having difficulty getting your vehicle serviced in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation

Sincerely,

Harley-Davidson Motor Company, Inc.

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