



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 18V-715
Hyundai Recall Number: 177

IMPORTANT SAFETY RECALL

2019 Model Year Santa Fe Vehicles: Curtain Airbag

This is an important Safety Recall.

- Please contact your nearest Hyundai dealer to schedule the repair as soon as possible.
- This repair will be performed at **NO CHARGE** to you.
- To locate your nearest Hyundai dealer and schedule your appointment please visit:

www.HyundaiUSA.com/Campaign177

This notice applies to your Hyundai, VIN: XXXXXXXXXXXXXXXXXXXX

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain model year 2019 Hyundai Santa Fe vehicles produced from May 24, 2018 through August 20, 2018 by Hyundai Motor Manufacturing Alabama (“HMMA”). Our records indicate that your vehicle is affected.

What is the problem?

Your vehicle is equipped with Side Curtain Airbags (“SCAB”) that were installed using bolts that could interfere with and damage the airbags during deployment. The bolts were produced with sharp corners on the hexagonal bolt head, increasing the risk of interference with the SCAB during deployment. If the SCAB becomes damaged during deployment, the air bag may not inflate properly during a crash, increasing the risk of injury.

What will Hyundai do?

Your Hyundai dealer will install a protective cover onto the SCAB installation bolts. This will be performed for **FREE**.

What should you do?

Please contact your nearest Hyundai dealer to schedule the recall repair as soon as possible.

The actual time required to perform the installation will take less than one hour, however your vehicle may be needed longer; therefore we recommend scheduling a service appointment to minimize inconvenience.

If you have other questions

If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <https://www.safercar.gov>.

We urge your prompt attention to this important safety matter.

Hyundai Motor America

Importante Retiro del Mercado por Motivos de Seguridad – Si tiene preguntas llama 800-633-5151 y oprima “8”



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No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information and return this form using the postage-paid envelope enclosed or visit the link below, input your VIN and click on the “Owner Info” tab:
www.HyundaiUSA.com/Campaign177

Reimbursement Notification

If you paid for repairs related to this recall prior to receiving this notification letter, you may submit your reimbursement request electronically or obtain additional information at:
www.HyundaiUSA.com/Campaign177.

Information Change Card

VEHICLE IDENTIFICATION NUMBER

Name and address has changed (print new information below)

LAST NAME	FIRST NAME	M.I.
MAILING ADDRESS	STREET	APT NO.
CITY	STATE	ZIP
E-MAIL ADDRESS		TELEPHONE NUMBER

I no longer own this automobile as of ____ / ____ / ____
DATE

- It was:
- SOLD (Print name and address of new owner above, if known).
 - EXPORTED STOLEN
 - DESTROYED I have NEVER owned this Hyundai

