

GULF STREAM



COACH, INCORPORATED

P.O. BOX 1005, NAPPANEE, IN 46550 – PHONE: 574.773.7761 – FAX: 574.773.5761

Safety Compliance Recall Number: 18V714

November 13, 2018



Vehicle Identification Number: 1FDWE3F [REDACTED]
Model: 5245B

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Please take notice that Gulf Stream Coach, Inc. is issuing a voluntary recall under the provisions of the National Traffic and Motor Vehicle Safety Act.

Gulf Stream Coach, Inc. has decided that a defect exists in 2018-2019 model year Gulf Stream Coach, Inc. motor homes (BT Cruiser, models 5210, 5291, 5230, 5245, 5255, 5270, and 5316 and Conquest models 6220, 6237, 6256, 6238, 6245, 6280, 6314, 6316, 6317, 6320, and 63111. The defect relates to the auxiliary solar charging port may not have been installed with the proper over current protection.

Failure to provide over current protection may present an increased risk of fire if the auxiliary solar panels are connected through this auxiliary solar charging port and exceed the amperage capacity of the circuit. While it is identified that most supplemental solar panels connected to this auxiliary solar charging port are manufactured with internal circuit protection, installation of an inline fuse in the solar charging port wiring is required to be located within (18”) eighteen inches of the battery connected to the solar charging port.

The installation of the in line over current protection can be performed by your selling dealer. The approximate time required for completing this installation is approximately .25 hours. However, due to service scheduling requirements, the repair facility may need your vehicle for a longer period of time. The cost will be paid directly to the facility that does the correction by Gulf Stream Coach, Inc. or reimbursed to the customer as needed.

The required materials to complete this installation can be sent directly to you or to a repair facility of your choosing. You will need to call Gulf Stream Coach, Inc. at 1-800-482-6456 and ask for extension #5208. Please provide the Gulf Stream Coach Service representative with either the Gulf Stream Coach unit serial number of the last six digits of the chassis (VIN) Vehicle Identification Number, along with the address of where you want the in line over current protection parts package shipped to. If you wish, you may have your repair facility contact Gulf Stream Coach, Inc. with the unit information and Recall number to

facilitate shipment of the required materials and to obtain pre-authorization to complete the repair. If you prefer, you may e-mail your information to - service@gulfstreamcoach.com.

If you have changed your address or sold the vehicle please fill out the enclosed prepaid postcard and mail it to us so we can update our records. If you have sold the vehicle, the information you provide on the postcard will be used to notify the new owner about this safety compliance recall. If you have sold the vehicle and do not know the VIN number, please provide the vehicle serial number or your name so that we can properly identify the vehicle.

Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

If you paid to remedy the issue addressed in this notice, you may be eligible for a refund. Please provide the paid invoice to an authorized dealer or directly to Gulf Stream Coach, Inc. at P.O. Box 1005, Nappanee, IN 46550, attn: Motorized Service.

If you have trouble getting your vehicle repaired promptly and without charge, please contact the service manager at the service facility. If you still have concerns please call Gulf Stream Coach at 1-800-482-6456 and ask for extension #5208 to speak to a Motor Home Service Representative regarding this notice.

If you are still having trouble getting your vehicle repaired in a reasonable time or without charge, you may contact the Administrator, National Highway Traffic Safety Administration, and 400 Seventh Street, SW, Washington, D.C. 20590. You may also call the toll free Auto-Safety Hotline at 1-888-327-4236.

Sincerely,

Gulf Stream Coach, Inc.