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An ISO 9001:20015 Certified Company

IMPORTANT SAFETY RECALL NOTICE

October 24, 2018

Mr. XXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX

Dear Mr. XXXXXXXXXXXXX,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Integrated Tower Systems, Inc. (ITS) has decided that a safety defect exists in certain mobile tower trailers. Accordingly, a recall to address this issue is being initiated effective immediately.

- !!! IMPORTANT NOTICE !!!**
- **Your 220VAC/60Hz-Configured Mobile Tower Trailer is Being Recalled**
 - **You Should Disconnect all Sources of Electrical Power to the Mobile Tower When Not in Use**

Nature of Recall:

The defect involves only those mobile tower trailers having an electrical control panel configured for **220VAC/60Hz** line or generator power – you have been identified as having such an electrical configuration. This control panel functions to receive electrical power and distribute said power to tower electrical components. This missing power disconnect can result in an electrical shock, increasing the risk of injury. When not in use, all sources of electrical power to the control panel should be disconnected.

What is Being Done to Remedy the Recall?

Advanced Industrial Devices (AID), the Original Equipment Manufacturer (OEM) of the 220VAC/60Hz-configured control panel or their designated agent will be contacting you within ten (10) business days of receipt of this notice to schedule an appointment to perform the work necessary to satisfy the recall. The OEM and/or its designated agent will provide all parts and labor, and furnish other information pertinent to the performance of the recall. This recall remedy is offered free of charge. It is anticipated that the time to perform the necessary control panel modification is one (1) hour for each mobile tower trailer.

What Should You Do?

To reduce the safety-related risk associated with this recall, disconnect all sources of electrical power to the control panel when the mobile tower trailer is not in use.

If You No Longer Own the Mobile Tower Trailer:

Please email new owner information to: Integrated Tower Systems, Inc. at programs@itstowers.com

If You Have Further Questions or Concerns?

Please contact: Integrated Tower Systems ~ Mr. Michael Deaton (539) 664-5669; mdeaton@itstowers.com
Integrated Tower Systems ~ Mr. Brad Harwood (918) 749-8535; bharwood@itstowers.com

If after having attempted to take advantage of this recall you believe you have not been able to have your 220VAC/60Hz configured mobile tower trailer remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; or go to <http://www.safercar.gov>. We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Respectfully,
Integrated Tower Systems, Inc.

Brad W. Harwood

Brad W. Harwood, President