



0985 N 900 W
Shipshewana, IN 46565
www.Livinlite.com

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

Recreational Vehicle Safety Recall Notice
Safety Recall: 18V-643
Safety Advisory: September 14, 2018

«Owner_name»
«Street»
«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Livin' Lite has decided that a defect which relates to motor vehicle safety exists in certain 2017 – 2019 CampLite models 21BHS, 21RBS, 23RKS and 23RLS. As a result, Livin' Lite is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

The vehicles subject to this recall were built with drawbars that could crack. If not repaired the drawbar may separate from the trailer and could result in a crash, property damage, and personal injury.

What we will do

The remedy is to inspect the suspect welds, repair if necessary and add an additional tube to reinforce the drawbar. If the spare tire is located in this area, it will be moved and mounted to the rear bumper. The repair should take approximately 3-1/2 hours to complete.

What we need you to do

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact the **Livin' Lite Warranty/Service Department** by mail at Livin' Lite, 0985 N 900 W, Shipshewana, IN 46565, or by phone at (800)768-4016 ext. 154 or 153.
If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Livin' Lite by contacting the **Livin' Lite Warranty/Service Department**.

If after contacting Livin' Lite Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Livin' Lite

Mark Owens
General Manager of Livin' Lite Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

