



IMPORTANT RECALL

This notice applies to your vehicle, **SALXXXXXXXXXXXXXX**

October 17, 2018

Safety Recall N227: Autonomous Emergency Braking (AEB) Not Available

Vehicles Affected: Land Rover Discovery, Range Rover Sport, Range Rover
Model Year: 2018

National Highway Traffic Safety Administration (NHTSA) Recall Number: 18V-625

Dear Land Rover Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect relating to motor vehicle safety exists in certain 2018 model year Land Rover Discovery, Range Rover Sport, and Range Rover vehicles.

Your vehicle is included in this Recall action.

What is the reason for this program?

The Autonomous Emergency Braking (AEB) feature will not be available. A warning message will not be displayed on the Instrument Cluster (IC) to inform the driver AEB is unavailable.

In the event of a situation where AEB would normally activate to avoid or reduce the severity of a crash, the system will not activate as designed, increasing the risk of a crash.

What will Land Rover and your authorized Land Rover Retailer do?

Land Rover is carrying out a recall of the vehicles mentioned above. An authorized Land Rover retailer will update the image Processing Module A (IPMA) software to the latest level.

There will be no charge for this repair under this program.

What should you do?

Please contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'N227'.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately one (1) hour, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

Moved or no longer own this Land Rover vehicle?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed. ***If you are a vehicle lessor, Federal regulations require you to forward this notice to your lessee within TEN (10) days.***

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your retailer cannot address, please contact the Land Rover Customer Relationship Centre at 1-800-637-6837, **Option 9**, and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: lrweb2@jaguarlandrover.com,

If you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
100 Jaguar Land Rover Way
Mahwah, NJ 07495

If after having attempted to take advantage of this recall you believe you have not been able to have your remedied without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov>.

Land Rover appreciates your confidence in our product and wish to do everything we can retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



Eric K. Johnston
Vice President Customer Service
Jaguar Land Rover North America, LLC