



October 29, 2018

«Customer»
«Street»
«City», «State» «Zip»

IMPORTANT SAFETY RECALL NOTICE: 18V622

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s): «VIN»

Dear KME Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Why is a recall being conducted?

KME has decided that a defect which relates to motor vehicle safety exists in certain model year 2017-2019 KME vehicles manufactured from October 2017 through September 2018 equipped with certain Whelen brake lights.

KME was informed by Whelen Engineering Company, Inc. that the Whelen brake light models subject to this recall may illuminate when the brake pedal has not been pressed. They can then be returned to normal operation when a brake input is applied and then removed. Whelen determined that the root cause of this condition was tied to transient voltage on the input line creating a false and steady activation of the brake light. If the brake lights incorrectly illuminate, it can confuse other drivers, increasing the risk of a crash.

What are we doing about the problem?

Whelen is working with KME to ensure that all affected brake lights are replaced. The Owner of the vehicle or a technician may change out the brake light assemblies, or you can contact a KME Dealer and a technician will install replacement brake light assemblies at no cost to the vehicle owner. The replacement should take approximately 15 minutes per light.

What should you do?

If you receive this notification, please contact Whelen at 1-860-718-2331 to obtain a replacement brake light and instructions for how to return the recalled product(s) to Whelen.

If you need further assistance with this notification, please contact your KME Dealer or KME Customer Service at (570) 669-5230 and KME will work with Whelen to obtain a replacement brake light and instructions for how to return the recalled product(s) to Whelen.

INCLUDED WITH THIS LETTER IS AN OWNER RESPONSE CARD THAT MUST BE FILLED OUT AND RETURNED TO KME IN ORDER TO BE REIMBURSED. Please have your Truck VIN or GSO available. After the repair has been completed, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and return it to:

Mail: KME, One Industrial Complex, Nesquehoning, PA 18240

E-mail: bpolgreaan@kmeffire.com

Fax: (570) 645-9705

What if you no longer own this vehicle?

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days. If you are no longer the owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. To learn more about what you need to do to obtain reimbursement, contact our customer service department.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

KME, Inc

From: _____
(Customer name)

To: KME Fire Apparatus
One Industrial Complex
Nesquehoning, PA 18240

RE: NHSTA Recall No. 18V622

Date: _____
KME GSO(s) or VIN(s) _____

-
- This vehicle was inspected and repaired according to instructions.
 - This vehicle was inspected and determined to not need repair.
 - This vehicle was sold to: _____ Name, Address, City, State/ZIP
 - This vehicle was stolen.
 - This vehicle was destroyed.

Owner's (or Former Owner's) Signature

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



Please return this form by fax (570) 645-9705, by E-mail to bpolgreaan@kmefire.com, or by phone (570) 669-5230.