



IC Bus, LLC  
2701 Navistar Drive  
Lisle, IL 60532 USA

navistar.com

**MAILED**

OCT 23 2018

Compliance Dept.

A **NAVISTAR** COMPANY

**IMPORTANT SAFETY RECALL 18512  
NHTSA RECALL NO. 18V597**

**OCTOBER 2018**

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2019 CE, FBC, and FE chassis; and HC, RE, and SFC commercial buses built 06/19/2018 through 07/26/2018 with feature code 04NDB or 04NDH (long stroke brake chamber and spring actuated parking brake).

**REASON FOR THIS RECALL**

The spring actuated parking brake chamber may have been improperly crimped to the service brake chamber section of the brake chamber assembly resulting in an air leak in the service brake and possible separation of the spring brake chamber.

**RISK TO MOTOR VEHICLE SAFETY**

An air leak in the service brake and / or separation of the spring brake chamber may result in an inoperative brake on the affected wheel end resulting in an unexpected increase in stopping distance and increase the risk of a vehicle crash.

**DEFECT REMEDY**

The remedy will involve replacing any brake chamber assembly found with suspect lot numbers. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 30 minutes to 1 hour complete.

**ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

**IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**