



**IMPORTANT SAFETY RECALL NOTICE**  
**This notice applies to your vehicle(s) identified on the attached list**

October 2018

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

**What is being recalled?**

Micro Bird has decided that a defect which relates to motor vehicle safety exists in certain MBII models, year model 2018 school vehicles manufactured between January and July 2018 and equipped with school bus seats, NextGen Series with integrated child restraint belt system, manufactured by CE White/HSM Solutions. The affected population comprises six (6) seat models.

Q230LA5000	Q230LAA000	Q730LA5000	Q730LAA000	Q230RA5000	Q230RAA000
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**Why is it being recalled?**

HSM Solutions has determined that NextGen School Bus Seats equipped with an Integrated Child Restraint Belt System, as manufactured by HSM Solutions, do not comply with the labeling requirements of CFR 49.571.213. Specifically, the warning label required by paragraph S5.5.4 (g)(1), of the regulation.

**What is the safety issue?**

HSM has determined that there may be an increased risk of death or injury, if the Child Restraint Belt System is improperly used. Risk of injury may occur during a hard braking and/or a crash event.

**What are we asking you to do?**

- 1- Immediately locate the affected unit(s) and verify whether there is a warning label on the lower belt buckle of the Integrated Child Seats (ICS).
- 2- If the label is absent, at your earliest convenience, complete and send a Recall Parts Kit Order Card listing your recalled vehicles to HSM Solutions' Customer Service by phone by Fax at 419-492-2544 or by email at [bautz@hsm solutions.com](mailto:bautz@hsm solutions.com) to obtain instructions on how to repair your vehicles.

For further assistance please contact HSM Customer Service by email at [bautz@hsm solutions.com](mailto:bautz@hsm solutions.com) or call 419-492-2157 ext. 243. **When you call, please be prepared to provide your name and the VIN of each of your vehicles that are covered by this Notification. The same information must appear on all email or fax communications.**

- 3- If there is a label or once the repair is done, complete the respond card for each recalled vehicle and send it back to HSM Solutions' Customer Service by phone by Fax at 419-492-2544 or by email at [bautz@hsm solutions.com](mailto:bautz@hsm solutions.com). This will enable us to update our files.

**What HSM Solutions will do?**

HSM Transportation Solutions will provide parts and a Service Repair Procedure "SRP" to mitigate this recall at no charge. It will be the responsibility of the lift owners to execute the mitigation.

Should HSM Solutions or Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact:

**Associate Administrator, National Highway Traffic Safety Administration**

1200 New Jersey Ave S.E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>

**Changed address or sold the vehicle?**

If you have changed address, or have sold the vehicle, please complete the form at the end of this letter, sign and date it, then send it to Micro Bird Corp. by fax at 819 475-9633 or by email at [dave.caskenette@microbird.com](mailto:dave.caskenette@microbird.com) so we can update our records. You can also contact us by phone at 819 477-2012 extension 364. The information you provide will be used to notify the new owner about this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,



Marie Claude Gagnon

Regulations and Standards Technician

Micro Bird Corporation Inc.

**Recall 18-076-IUS / NHTSA Recall # 18V596**

**DO NOT COMPLETE THIS SECTION UNLESS:** Your company changed its name, moved or no longer own this vehicle.

Vehicle serial number: \_\_\_\_\_

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):

\_\_\_\_\_

- I no longer own the vehicle, it has been sold or traded to:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Phone: \_\_\_\_\_

Zip code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_