



INFINITI®

IMPORTANT SAFETY RECALL
PROGRAMA DE SEGURIDAD IMPORTANTE

Consumer Affairs
P.O. Box 685003
Franklin, Tennessee 37068-5003
A Division of Nissan North America, Inc.

OWNER NOTIFICATION
NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 18V-593

Dear INFINITI QX50 owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. INFINITI has decided that a defect which relates to motor vehicle safety, exists in certain Model Year 2019 INFINITI QX50 vehicles. Our records indicate you own or lease an INFINITI vehicle subject to this recall as identified by the Vehicle Identification Number (VIN) on the inside of this notice.

Reason for Recall
Motivo del Retiro

Certain Model Year 2019 INFINITI QX50 vehicles may be equipped with a passenger-side knee air bag assembly that was manufactured out of specification. In very cold temperatures, the trim cover may separate from the passenger-side knee air bag module during deployment, instead of splitting at the trim cover tear seam as designed in the event of a crash. If this occurs, it may increase the risk of injury in a crash where the passenger-side knee air bag deploys.

What INFINITI Will Do
Qué Hará INFINITI

Your Infiniti retailer will replace the affected passenger-side knee air bag assembly in your QX50 with a new one, at no charge, to correct the issue. This free service should take about an hour to complete, but your Infiniti retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do
Qué Debes Hacer

Contact your INFINITI retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario INFINITI a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.

If the retailer fails to, or is unable to make the necessary repairs free of charge, you may contact the INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-888-833-3216

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-888-833-3216

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.