

Navistar received on 12-20-2018

DRAFT FOR NHTSA REVIEW

FLJ

***** IMPORTANT SAFETY RECALL *****
NHTSA Recall No. 18E-081
Cummins Campaign #C2062

November XX, 2018

Mr. Joe Customer
XXXX CENTRAL AVE
ALBANY NY 12205-2457

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain ISX15 and X15 engines that were manufactured between December 1, 2015 and July 24, 2018.

Cummins previously mailed you an interim notice advising you of this recall and informing you that you would receive this second notice when the remedy is available.

This notice applies to your engine(s), built before August 11, 2017, listed in the table at the bottom of this letter. You may have received a previous letter if you have additional engine(s) built on or after August 11, 2017.

WHY IS A RECALL BEING CONDUCTED?

If the fuel pump cooling circuit screens become sufficiently restricted and the engine is operated in an extended motoring condition, such as on a long down-hill grade, the engine may experience a burst nylon fuel line. If this occurs, the fuel line will leak fuel and the engine will not run when the operator depresses the accelerator. This condition may result in a significant volume of fuel leaking onto the roadway, causing a slick road surface that may present a hazard to other motorists. This condition may also cause an engine stall without warning and without the ability to restart, presenting a risk of a crash.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Cummins has released field Safety Campaign #C2062 "ISX15/X15 CM2350 X10/X114B Fuel Line Safety Campaign" to correct this condition by replacing the affected nylon fuel line with a steel fuel line. Repair parts are currently available at Cummins Distributors and authorized Warranty Dealers for all engines in the affected production period. The repair will be completed free of charge and most applications will require approximately one hour to complete.

WHAT SHOULD YOU DO?

To minimize the likelihood of additional diesel fuel on the road, it is recommended that drivers avoid cranking the engine after a stall caused by a fuel line rupture.

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete this repair.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact Cummins Care at the number below for more information.

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit our website at care.cummins.com.

If you have a complaint relative to this recall, you may report it to the following:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are no longer the owner of the engine or vehicle listed in the table below, please forward this notice to the new owner or provide the new owner's contact information to Cummins so that we can notify them of this recall.

Cummins is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.

Engines eligible for Cummins Campaign #C2062, "ISX15/X15 CM2350 X10/X114B Fuel Line Safety Campaign":

Engine Serial Number	Vehicle Model	Vehicle Identification Number (VIN)
XXXXXXXXX		1XYZXYZXYZ123456789

