From: Richard Wagner
To: Josh Drenk; Devin Tweedy; Jen Hathaway; John Resnik
Cc: Brian Kolb
Subject: RE: Safety Standard Recall Notification 18E-044
Date: Wednesday, September 05, 2018 2:56:12 PM
Attachments: image003.png
image007.png
image008.png
image010.png

Josh,

The recall submittal has been accepted from what I can tell. Please send that letter out to all affected customers.

Date	Id	Type	Alert	Subject	Message	Read Date	Delete
09/05/2018 10:50:36	(18V577) 1...	R	N	Recall Report Accepted	Your Part 573 Defect and Non-Compliance Report has been accepted by NHTSA.	09/05/2018 14:48:19	Delete

Thank you,
Richard Wagner
Project Engineer
Brown INDUSTRIES, LLC
807 E. 29th St.
Lawrence, KS 66046
P. (785) 842-6506 Ex.141

From: Josh Drenk <Josh.Drenk@specialtyvehicles.com>
Sent: Friday, August 31, 2018 10:54 AM
To: Devin Tweedy <tweedybird22@bcvi.com>; Jen Hathaway <jhathaway@bcvi.com>; John Resnik <john.resnik@bcvi.com>
Cc: Richard Wagner <rwagner@bcvi.com>; Brian Kolb <Brian.Kolb@specialtyvehicles.com>
Subject: RE: Safety Standard Recall Notification 18E-044

Devin,

It appears as though Ricon will be shipping out parts to fix the concern and that a Ricon dealer should perform the repairs.

Josh Drenk
Specialty Vehicles
440 Mark Leany Dr.
Henderson, NV 89011
(702) 330-5215 Direct
(702) 567-3020 Fax
www.specialtyvehicles.com

From: Devin Tweedy <tweedybird22@bcvi.com>
Sent: Monday, August 27, 2018 11:48 AM
To: Jen Hathaway <jhathaway@bcvi.com>; John Resnik <john.resnik@bcvi.com>; Josh Drenk <Josh.Drenk@specialtyvehicles.com>
Cc: Richard Wagner <rwagner@bcvi.com>
Subject: RE: Safety Standard Recall Notification 18E-044

Thanks Jen.

Josh- Will you be notifying customers of the recall? As this is the first recall on a substantial piece of equipment how does this need to play out as far as replacements and returning the recalled lifts? Can be discussed on the Wednesday Trolley call. I'd rather jump on this quickly and get customers notified and materials heading there way sooner than later as I'm sure we all agree.

Thanks,

Devin Tweedy
Supervisor-Trolley

Brown INDUSTRIES, LLC

807 E. 29th Street
Lawrence, KS 66046
Tel: 800-255-6827
Cell: 785-302-1436

From: Jen Hathaway
Sent: Monday, August 27, 2018 1:32 PM
To: John Resnik <john.resnik@bcvi.com>; Josh Drenk <Josh.Drenk@specialtyvehicles.com>
Cc: Richard Wagner <rwagner@bcvi.com>; Devin Tweedy <tweedybird22@bcvi.com>
Subject: FW: Safety Standard Recall Notification 18E-044
Importance: High

Work Orders/Units involved are as follows:

31825 Professional Parking

32637/32638 Jolly Trolley

32973 Asuza

Note: This same lift is also called out on 33037/McDonald Transit, which is in production now. The lift that's on order currently to be installed in this until will not ship from Ricon until early/mid September as they're still working to fully test and certify their redesign.

Thank you~

Jen Hathaway
Buyer

807 East 29th St.
Lawrence, KS 66046
800.255.6827 x149 (785.842.6506)
http://www.bcvi.com/

From: Jen Hathaway
Sent: Monday, August 27, 2018 10:35 AM
To: John Resnik <john.resnik@bcvi.com>; 'Josh Drenk' <Josh.Drenk@specialtyvehicles.com>
Cc: Devin Tweedy <tweedybird22@bcvi.com>; Richard Wagner <rwagner@bcvi.com>
Subject: FW: Safety Standard Recall Notification 18E-044
Importance: High

Please see RECALL info below on 4 units total of our PN 700005927 RICON LIFT 1000LB FRONT PUMP.

Josh - We'll be back in touch soon with details as to which units are affected so we can get customers contacted quickly.

Let me know if there's any other information needed from the supplier at this time.

Thanks~

Jen Hathaway
Buyer

807 East 29th St.
Lawrence, KS 66046
800.255.6827 x149 (785.842.6506)
http://www.bcvi.com/

From: Admin 18E044 <admin18e044@wabtec.com>
Sent: Friday, August 24, 2018 5:19 PM
To: Jen Hathaway <jhathaway@bcvi.com>
Subject: Safety Standard Recall Notification 18E-044

Importance: High

SAFETY RECALL NOTICE

August 24,2018

RE: Safety Standard Recall Notification 18E-044

Dear Jen Hathaway,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ricon has determined that a defect which relates to motor vehicle safety exists in a Ricon wheelchair lift installed in your vehicle.

! I M P O R T A N T !

- Ricon Wheelchair Lift is being recalled
- Contact Ricon Corporation immediately

WHAT IS BEING RECALLED:
This recall applies to approximately 4,262 Ricon S Series and K Series Titanium Wheelchair Lifts, part numbers K200, K201, K550, K551, S200, S201, S550, S551 no dashes. The recall population includes all units of these models beginning January 1, 2012, until May 9, 2018. A list of affected serial numbers, corresponding order numbers and ship dates of affected units sold to your company is attached.

WHY IS IT BEING RECALLED:
If the position input cam fails and the lift operator continues to press the "up" button on the operating pendant while the lift is occupied, the cutoff switch is dis-abled and the platform can travel past the vehicle floor height, potentially causing the occupant to tip inwards, toward the vehicle.

WHAT YOU AS THE [OEM][DEALER] SHOULD DO:
You Must Notify NHTSA & Conduct a Safety Recall: According to our records, affected units were purchased by your company. If those units were installed as original equipment on vehicles manufactured by your company, your company must notify the National Highway Traffic Safety Administration (NHTSA) within 5 business days and conduct a safety recall of those vehicles. It is critical that the NHTSA guidelines are followed in a timely manner and that your customers are notified of the potential hazard. You may contact the NHTSA with questions by sending an email to rmd.odi@dot.gov.

To help you comply with your obligation to issue a safety recall of the vehicles that contain an affected Ricon S Series and K Series Titanium Wheelchair Lifts, part numbers K200, K201, K550, K551, S200, S201, S550, S551 no dashes, we have

attached a sample letter to owners of potentially affected vehicles, which should facilitate your notification to dealers and owners of the recall and the required repairs and service procedures. Although we have provided a sample letter to you for your convenience, you must submit drafts of your version of these notices to NHTSA for approval at least 5 days prior to mailing such notification to dealers and owners of potentially affected Ricon lifts.

IMPORTANT: **Some of the vehicles affected may still be in your inventory. Federal law requires you to complete the recall service on these vehicles before delivery. Ricon will provide replacement or repair for these units prior to delivery to your customers.**

Ricon is prepared to assist you with all the materials, the mailings and reporting requirements of this recall. Ricon's Recall Coordinator will assist you with anything you may require. He can be reached through Ricon Customer Service at (800) 322-2884, or by email, at Admin18E044@wabtec.com.

WHAT RICON CORPORATION WILL DO:
Ricon will provide instructions and materials for replacing defective parts. This remediation is to be conducted by Ricon Authorized dealers or Ricon personnel only.

If you feel Ricon has not fully answered your questions, please contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800)322-2884, or by email at Admin18E044@wabtec.com .

We apologize for any inconvenience this safety recall may cause as we continue to work towards the safety of our customers.

Sincerely,

Cecilia M. Cheng, PE
Director of Engineering
Ricon Corporation, a Wabtec Company

This email and any attachments are only for use by the intended recipient(s) and may contain legally privileged, confidential, proprietary or otherwise private information. Any unauthorized use, reproduction, dissemination, distribution or other disclosure of the contents of this e-mail or its attachments is strictly prohibited. If you have received this email in error, please notify the sender immediately and delete the original. Neither this information block, the typed name of the sender, nor anything else in this message is intended to constitute an electronic signature unless a specific statement to the contrary is included in this message.