

IMPORTANT SAFETY RECALL

October 2018

This notice applies to your vehicle, VIN: _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2018-2019 model year Buick LaCrosse, Buick Regal, Cadillac XTS, Chevrolet Bolt EV, Chevrolet Cruze, Chevrolet Equinox, Chevrolet Impala, Chevrolet Volt, GMC Terrain vehicles, and 2018 model year Chevrolet Malibu. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

	 IMPORTANT Your vehicle is involved in GM safety recall 18279. Schedule an appointment with your GM dealer. This service will be performed for you at no charge. 	
Why is your vehic being recalled?	In The rear-brake caliper pistons may contain a small amount of trapped hydrogen gas that could be released into the vehicle's brake system. If gas is present in the brake system, rear-brake performance may be reduced, increasing the risk of a crash.	
What will we do?	Your GM dealer will "bleed" the brake system to remove any gas from the rear brake system. This service will be performed for you at no charge . Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual repair time of approximately one hour and 15 minutes.	
What should you do?	You should contact your GM dealer to arrange a service appointment as soon as ossible. If you notice that your brake pedal feels soft or spongy, do not operate your ehicle, and contact your dealer to arrange for your vehicle to be towed to your dealer or service.	
Do you have questions?	If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.	

Division	Number	Text Telephones (TTY)
Buick	1-866-608-8080	1-800-832-8425
Cadillac	1-866-982-2339	1-800-833-2622
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to http://www.safercar.gov. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 18V576.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Maryann L. Combs Vice President Global Vehicle Safety

GM Recall: 18279