



IMPORTANT SAFETY RECALL

**Safety Recall: 18V-570 Jayco 2018-460
18V-571 Entegra na
September 2018**

This Notice Applies to Your Recreational Vehicle (VIN)

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety exits in certain 2018 Model Year, Atlante 31P (AP), 29S (AS) and 31V (AV) Class A motorhomes and Entegra Odyssey 29V (AV) Class C motorhomes.

Reason for this recall

There is excess hydraulic hoses for the leveling system coiled and tied to the chassis frame in a manner that may lead to damage to the hoses (i.e. kinks, restrictions, scuffs, melted etc.). A damaged hose may allow localized failure, leading to loss of hydraulic fluid that may contact the exhaust system, which in turn could ignite and cause a fire resulting in personal injury and/or property damage.

Recall Remedy

An authorized Jayco Dealer will inspect the hydraulic hoses for any sign of damage and replacement as required and/or relocate and tie up the excess hydraulic hoses to the reservoir pump tank to prevent damage. The Recall Remedy is free of charge and will take approximately 1 hour to complete.

What we need you to do

Please contact an authorized Jayco Dealer as soon as possible to set an appointment for the Recall Remedy.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact Customer Service Department at 800-517-9137. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Jayco Motorized Division

