



MAC Trailer Enterprises, Inc.
Corporate Office
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www.MACtrailer.com

IMPORTANT SAFETY RECALL NOTICE 18V-567

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

MAC Trailer has decided that a defect which relates to motor vehicle safety exists in certain axles supplied by AXN Heavy Duty and installed on MAC Trailer Dump and Waste trailers built from January thru July 2018.

! I M P O R T A N T !

- Your MAC Trailer is being recalled.
- You should immediately discontinue using your trailer until the AXN axle has been inspected for a defect and repaired if necessary.
- You should complete the axle inspection using one of the following options:
 - Follow the AXN Pro-Torq Inspection Procedure yourself if you are capable.
 - Take your trailer to your local service center.
 - Take your trailer to your local MAC Trailer Dealer.
 - Contact AXN Heavy Duty at 1-502-882-9122 for additional help or questions.

The defective axles have an improperly installed Pro-Torq Retaining Clip that must be inspected and re-installed. An improperly installed retaining clip could lead to wheel end failure and separation from the axle. Operating a vehicle with a defective axle could lead to a crash without prior warning. Based on the possible

catastrophic failure of these units we urge you to contact your nearest local service center and make arrangements to have your axles inspected and repaired if necessary. The inspection and repair process should take no more than 30 minutes per wheel end to complete. There will be no charge to you for this inspection or repair.

To make arrangements to have your AXN axles inspected and repaired as necessary or for general questions related to this letter, please contact AXN Heavy Duty at 1-502-882-9122.

If you are no longer the owner of this vehicle please forward the new owner information to MAC Trailer at safety@mactrailer.com or call 1-800-795-8454.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your MAC Trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, please call AXN Heavy Duty at 1-502-882-9122.

If after having attempted to take advantage of this recall you believe you have not been able to have your MAC Trailer remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

1. DONOT USE THIS UNIT UNTIL THIS INSPECTION AND REPAIRS ARE COMPLETE.
2. Do not delay in getting this repair complete.

Sincerely,

Dennis Postiy
Corporate Vice President