



IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

MAILED

OCT 05 2018

Compliance Dept.

A **NAVISTAR** COMPANY

**IMPORTANT SAFETY RECALL 18V-563
NHTSA RECALL NO. 18E-044**

NOVEMBER 2018

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2015 through 2019 CE school bus models built 04/10/2014 thru 05/09/2018 with Ricon S Series and K Series Titanium Wheelchair Lifts, part numbers K200, K201, K550, K551, S200, S201, S550, and S551.

REASON FOR THIS RECALL

The wheelchair lift positioning input cam may fail while the lift is in use resulting in a disabled cutoff switch. If the cutoff switch is disabled and if the platform is raised up to the vehicle floor height, the platform can travel past the vehicle floor height.

RISK TO MOTOR VEHICLE SAFETY

A platform that travels past the vehicle floor height may potentially cause the occupant to tip inwards, toward the vehicle, increasing the risk of injury.

DEFECT REMEDY

The repair will involve replacement of the molded plastic cam with a new aluminum machined cam. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any Ricon or IC Bus dealer to have your vehicle repaired. You can find your nearest IC Bus dealer by

calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>. You may also contact Ricon by calling (800)322-2884, or by email, at admin18E044@wabtec.com

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any Ricon or IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC