

Daimler Trucks North America LLC

Daimler Trucks North America LLC
Thomas Built Buses, Inc.
1408 Courtesy Road
High Point, NC 27260
336.889.4871 Phone

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FL787A
NHTSA #18V-561

IMPORTANT SAFETY RECALL **This notice applies to your vehicle(s)**

Subject: SynTec S3B Floor Mounted Seats

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC has decided that a defect which relates to motor vehicle safety exists in certain Thomas Built Buses Saf-T-Liner C2 buses manufactured February 26, 2018, through July 4, 2018, with certain SynTec Seating Solutions floor mounted S3B seats.

Certain SynTec S3B seats failed to meet the requirements of the FMVSS 210, Seat Belt Anchorages, pull test. If the seat mounting foot were to detach from the floor of a bus during a crash, there would be an increased risk of injury.

Washers will be added between the rear mounting foot and the bus floor bolt heads to increase the surface contact of the bolted joint.

To arrange for repairs, you should contact your local Thomas Built Buses dealer immediately. The repair should take between approximately half an hour to four hours, depending on your vehicle, and will be performed at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. For further information, please contact the Warranty Department at (336) 889-4871, 8 a.m. to 5 p.m. Eastern Time, Monday through Friday. To find a dealer in your area please go to www.thomasbus.com.

We apologize for any inconvenience this may have caused. If you have any questions or require further information, please contact the Warranty Department at (336) 889-4871, 8:00 a.m. to 5:00 p.m. Eastern Time, Monday through Friday. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: (800) 424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

THOMAS BUILT BUSES WARRANTY DEPARTMENT
Enclosures