

IMPORTANT SAFETY RECALL OWNER NOTIFICATION
PROGRAMA DE SEGURIDAD IMPORTANTE NOTIFICACIÓN
PROPIETARIO

- Your Nissan vehicle is subject to a Safety Recall.
- **Until the recall repair has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key-**
- Parts are available now for this recall.
- Please contact the Consumer Affairs Department toll free at 1-800-867-7669 to arrange for your FREE repair at your local Nissan dealer.

OWNER NOTIFICATION
NOTIFICACIÓN PROPIETARIO

NHTSA Recall 18V-551

Dear Nissan Sentra Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2017 model year Nissan Sentra vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall
Motivo del Retiro

On certain vehicles affected by this recall, the mechanical key ignition system may have been equipped with a ball spring which could be susceptible to wear and possible fatigue breakage after an extended period of normal use. If the ball spring breaks, the retention force of the ignition switch is reduced. If heavier items (e.g. a heavy key chain) are attached to the ignition key, and the vehicle is driven over rough surfaces, the weight of the items may pull the ignition switch from the "ON" position to the "ACC" position.

If the ignition switch is pulled out of the "ON" position while the vehicle is in motion, the engine may stop running unexpectedly. The air bag system would continue to be powered through built-in electrical capacity reserve, but this reserve will deplete, unless the vehicle is restarted. If the reserve depletes, the air bags may not deploy if the vehicles is involved in a crash, which may increase the risk of injury if a crash does occur.

What Nissan Will Do
Qué Hará Nissan

Your Nissan dealer will inspect and, if necessary, replace the ignition switch if found to be within the suspect range. This free service should take around one (1) hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do
Qué Debes Hacer

We urge you to contact your Nissan dealer to have your vehicle inspected. Until the recall repair has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. Please contact your Nissan dealer for details. If you have additional questions, please contact the Consumer Affairs Department toll free at 1-800-867-7669.

Le solicitamos de la manera más atenta que se ponga en contacto con su concesionario Nissan para que inspeccionen su vehículo. Hasta que se haya realizado la reparación de campaña, es muy importante que quite todos los elementos del llavero, dejando solo la llave del vehículo.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 888-546-1048.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 888-546-1048.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.