

GENESIS

# **IMPORTANT SAFETY RECALL**

2018 Genesis G80 Vehicles: OCCUPANT CLASSIFICATION SYSTEM (OCS)

This is an Important Safety Recall.

> Please contact your nearest Genesis retailer to schedule the repair as soon as possible

- > This repair will be performed at NO CHARGE to you
  - Genesis Customer Care can help with any questions or concerns:

844-340-9741 or www.genesis.com/us/recall

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Genesis has decided that a defect which relates to motor vehicle safety exists in certain 2018 Genesis G80 vehicles produced between January 18, 2017 and April 23, 2018.

You have received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

#### What is the condition?

The subject vehicles are equipped with an Occupant Classification System ("OCS") that classifies the occupant type as an adult, a child, or a child restraint seat. The OCS control module may have been programmed incorrectly causing an erroneous detection of an adult in the passenger seat when the passenger seat is unoccupied or occupied by an infant or child. If an infant or child is seated in the front passenger seat and the OCS system does not deactivate the passenger front airbag during a crash, the child or infant could be injured by the airbag.

## What will Genesis do?

Your Genesis retailer will reprogram the OCS in your G80 vehicle at NO CHARGE to you.

## What should you do?

#### Please contact your nearest Genesis retailer to schedule the recall repair as soon as possible.

The actual time required to perform the procedure is less than 1 hour, however your vehicle may be needed longer; therefore, we recommend scheduling a service appointment to minimize inconvenience. You may arrange in advance for a Service Rental vehicle using Service Valet should you require alternate transportation during the service period.

#### If you have other questions

If you have any questions or require further assistance, you may contact the Genesis Customer Care Center at 844-340-9741. If you are not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter and sincerely regret any inconvenience this condition may have caused you.

Genesis Motor America, LLC