



IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle(s) identified on the attached list

December 2018

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

What is being recalled?

Micro Bird has decided that a defect which relates to motor vehicle safety exists in certain models MBII, G5 and T-Series, year models 2011-2018 school buses manufactured between June 2011 and July 2018 and equipped with SB11 26" or 30" seats manufactured by CE White/HSM Solutions. The affected population is comprised of ninety-seven (97) seat models:

SH26LA1000	SH26RA3025	SH30LA1020	SH30LA7025	SH30RA3020	SH30RA9026
SH26LA1020	SH26RA3026	SH30LA1026	SH30LA7026	SH30RA3025	SH30RAA000
SH26LA1026	SH26RA5020	SH30LA2020	SH30LA8020	SH30RA3026	SH30RAA020
SH26LA2020	SH26RA5026	SH30LA2025	SH30LA8025	SH30RA5020	SH30RAA025
SH26LA2026	SH26RA6020	SH30LA2026	SH30LA8026	SH30RA5025	SH30RAA026
SH26LA3026	SH26RA6026	SH30LA3020	SH30LAA000	SH30RA5026	SH30RAA037
SH26LA5020	SH26RA7020	SH30LA3025	SH30LAA020	SH30RA5037	SZ30LA3025
SH26LA5026	SH26RA7026	SH30LA3026	SH30LAA025	SH30RA505A	SZ30LA3026
SH26LA7020	SH26RA8020	SH30LA4026	SH30LAA026	SH30RA6020	SZ30LA5025
SH26LA8020	SH26RA8025	SH30LA5020	SH30LAA02F	SH30RA6026	SZ30LA5026
SH26LA8025	SH26RA8026	SH30LA5025	SH30LAA037	SH30RA7020	SZ30RA3025
SH26LA8026	SH26RAA020	SH30LA5026	SH30RA1020	SH30RA7025	SZ30RA3026
SH26LAA020	SZ26LA3025	SH30LA5037	SH30RA1026	SH30RA7026	SZ30RA302A
SH26LAA026	SZ26LA3026	SH30LA6020	SH30RA2020	SH30RA8020	SZ30RA5025
SH26LAA037	SZ26RA3025	SH30LA6026	SH30RA2025	SH30RA8025	SZ30RA5026
SH26RA2020	SZ26RA5026	SH30LA7020	SH30RA2026	SH30RA8026	011930R97106
SH26RA2026	SH30LA1000				

Why is it being recalled?

The SB11 – 26" and 30" series School Bus Seats as manufactured by CE White/HSM Solutions do not comply with the impact requirements of CFR 49.571.222. Specifically, the lower knee impact area of the seat back does not meet the minimum requirements for energy absorption, as defined by regulation. HSM has determined that the thickness of the foam in the knee impact area of the lower seatback is insufficient.

What is the safety issue?

There is an increased risk of injury to unbelted seat occupants in a vehicle hard braking situation or vehicle crash event. In a hard braking or crash event, the occupants' knees may contact the lower seatback, resulting in injury.

What are we asking you to do?

- 1- At your earliest convenience, complete and send a Recall Parts Kit Order Card for each of your recalled vehicles to HSM Solutions' Customer Service by phone by Fax at 419-492-2544 or by email at bautz@hsm solutions.com to obtain the parts repair your vehicles.

For further assistance please contact HSM Customer Service by email at bautz@hsm solutions.com or call 419-492-2157 ext. 243. **When you call, please be prepared to provide your name and the VIN of each of your vehicles that are covered by this Notification. The same information must appear on all email or fax communications.**

- 2- In each recalled vehicle, identify the seat(s) to repair. The attached list identify the size of the seat(s) to repair. **Seats on the last row of the vehicle do not need to be repaired unless they are mounted on tracks.** Instructions #1801-0013 are used to repair 30" seats while instructions #1801-0014 are used to repair 26" seats. You will need adhesive (spray, liquid or strip, not hot glue), staples and a staple gun to make the repair.
- 3- When the repair is done, complete the response card for each recalled vehicle and send it back to HSM Solutions' Customer Service by phone by Fax at 419-492-2544 or by email at bautz@hsm solutions.com. This will enable us to update our files.

What HSM Solutions will do?

HSM will provide Parts and Service Repair Procedures "SRPs", which will provide instructions on how the repair must be conducted. HSM will reimburse the cost of repairs relating to this recall, including both parts and labor.

Should HSM Solutions or Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact:

Associate Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave S.E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>

Changed address or sold the vehicle?

If you have changed address, or have sold the vehicle, please complete the form at the end of this letter, sign and date it, then send it to Micro Bird Corp. by fax at 819 475-9633 or by email at dave.caskenette@microbird.com so we can update our records. You can also contact us by phone at 819 477-2012 extension 364. The information you provide will be used to notify the new owner about this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,



Marie Claude Gagnon
Regulations and Standards Technician
Micro Bird Corporation Inc.

Recall 18-074-SUS / NHTSA Recall # 18V474

DO NOT COMPLETE THIS SECTION UNLESS: Your company changed its name, moved or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):

- I no longer own the vehicle, it has been sold or traded to:

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip code: _____

Signature: _____ Date: _____