

123 WILLIAM STREET
MIDDLESEX, NJ 08846
TEL: 732-356-8484
FAX: 732-805-9661
www.vanconbus.com



Important Safety Recall

June 2019

This notice applies to your Van-Con DRW bus: [Enter VIN Here]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

To Whom it may concern:

Van-Con, Inc. has decided that certain 2011-2017 Dual Rear-Wheel school buses, model 33803, built on Chevrolet 3500 chassis fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 222, "School Bus Passenger Seating and Crash Protection." In particular, the design of the SB-11-30" seats and the effect of such design on the compliance with leg protection zone requirement. The knee impact on the 30" and 26" seat back manufactured by HSM/CE White seating does not absorb required force on an impact in the event of a crash, increasing the risk of injury. As a result, Van-Con, Inc. is conducting a recall on our buses that were supplied with the 30" and 26" seating. The affected seats are only those that are not in the last seating row of the bus. We apologize for the inconvenience. However, we are concerned about your safety and continued satisfaction with our product.

Important

- Your school bus is involved in Van-Con recall 18V-472
- Fill out parts kit form and send back via e-mail vancon2000@aol.com or fax to (732)805-9661
- The parts and service will be performed for you at no charge

Why is your vehicle being recalled?

The design of the seat back in the leg protection zone is not in compliance with FMVSS 222 requirements.

What will we do?

Upon receipt of the parts kit form we will order necessary items from HSM/CE White on the SB11-30 and SB11-26 seat backs. When we receive the parts we will contact you to schedule installation. The expected out of service time necessary to affect repairs is 15 minutes per seat.

What should you do?

- Fill out parts kit form and send back via e-mail vancon2000@aol.com or fax to (732)805-9661

Do you have questions?

If you have questions or concerns contact Van-Con, Inc. for customer assistance at (732) 356-8484

If after contacting Van-Con, Inc., you are still not satisfied we have done our best to remedy the condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington DC 20590, call the toll-free Vehicle Safety Hotline at Highway Traffic Safety Administration Campaign ID Number for this recall is 17V-666. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



TRANSPORTATION SOLUTIONS

417 N. Kibler St.
New Washington, OH 44854

ATTENTION: CUSTOMER SERVICE DEPT.



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ATTENTION: CUSTOMER SERVICE DEPT.

RECALL PARTS KIT ORDER CARD

RECALL # 18E056

CUSTOMER NAME: _____

SHIPPING ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____

VEHICLE IDENTIFICATION "VIN" NO('S): _____
(PLEASE ATTACH A V.I.N. LIST AS NECESSARY)

ORDER DATE: ____ / ____ / ____

PLEASE SPECIFY THE ORDER QUANTITY OF THE FOLLOWING PARTS:

HSM Seat Impact Pad - 30" Part # _____ QTY. ____ EA.

HSM Seat Impact Pad - 26" Part # _____ QTY. ____ EA.

SIGNATURE: _____ DATE: _____

HSM CONTACT: bautz@hsm solutions.com or Fax: 419.492.2544

RECALL PARTS KIT ORDER CARD

RECALL # 18E056

CUSTOMER NAME: _____

SHIPPING ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____

VEHICLE IDENTIFICATION "VIN" NO('S): _____
(PLEASE ATTACH A V.I.N. LIST AS NECESSARY)

ORDER DATE: ____ / ____ / ____

PLEASE SPECIFY THE ORDER QUANTITY OF THE FOLLOWING PARTS:

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