

## IMPORTANT SAFETY RECALL

This notice applies to the VIN below



# SUBARU®

Subaru of America, Inc.

P.O. Box 9800

Camden, NJ 08103-9800

844-373-6614

www.subaru.com

Subaru Recall WTS-78

NHTSA ID 18V-455

July 2018

**Dear Subaru Owner:**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

SUBARU OF AMERICA, INC. has decided that certain 2018 model year Forester 2.5i Premium Black Edition vehicles equipped with factory-installed 18-inch wheels fail to conform to Federal Motor Vehicle Safety Standard No. 110, "Tire Selection and Rims."

You received this notice because our records indicate that you currently own one of these vehicles.

### REASON FOR THIS RECALL

The Certification label located at the bottom of the driver's side door pillar does not contain the correct wheel size, tire size, and tire air pressure information for your vehicle as required by the applicable regulation. Adhering to the correct wheel and tire information on the Certification label is important because installing incorrect tires or applying incorrect tire air pressure may increase the risk of a crash.

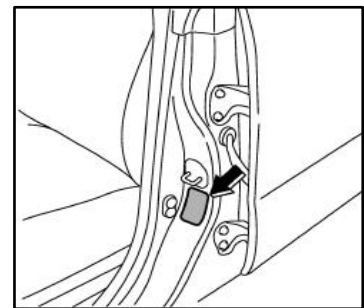
### WHAT SUBARU WILL DO

Subaru will affix a corrected overlay label onto your vehicle's Certification label for you at no charge.

### WHAT YOU SHOULD DO

You should contact your Subaru retailer (dealer) for an appointment to have the corrected label affixed to your vehicle, free of charge.

Until the corrected label is installed, when checking or adjusting the air pressure in your tires please refer to the tire inflation pressure label and/or your owner's manual which contains the correct information for your vehicle. The tire inflation pressure label is located on the inside of the driver's side door pillar below the door latch, as shown here.



### HOW LONG WILL THE REPAIR TAKE?

The time to affix the corrected label is approximately 12 minutes. However, it may be necessary to leave your vehicle for a longer period of time on the day of your scheduled appointment to allow your Subaru retailer flexibility in scheduling.

### CHANGED YOUR ADDRESS OR SOLD YOUR SUBARU?

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us. Or if you prefer to update this information online, please go to [www.subaru.com](http://www.subaru.com), select 'Customer Support,' then select 'Address Update' or 'Ownership Update' from the drop-down menu.

**IF YOU NEED FURTHER ASSISTANCE:**

To locate the nearest Subaru retailer, you can access our website at [www.subaru.com](http://www.subaru.com) and select 'Find a Retailer.'

If you need additional assistance, please contact us directly:

- By e-mail: Go to [www.subaru.com](http://www.subaru.com) and select "Contact Us"
- By telephone: 1-844-373-6614  
Monday through Friday between 8:00 a.m. and 7:00 p.m. ET
- By U.S. Postal mail: Write us at Subaru of America, Inc.  
Attn: Customer-Retailer Services Department  
P.O. Box 9800, Camden, NJ 08103-9800

To subscribe to the NHTSA Recall Notification email System, please go to: <https://www-odi.nhtsa.dot.gov/nhtsa/subscriptions>.

Please contact us immediately if the Subaru retailer fails or is unable to make the necessary repairs free of charge.

You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, West Building, Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov> if you believe the Subaru retailer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and urge you to schedule an appointment as soon as possible.

Sincerely,  
Subaru of America, Inc.

*A subsidiary of SUBARU CORPORATION*

Notice to Lessors

*Under Federal law the lessor of a vehicle who receives this letter must provide a copy of it to the vehicle lessee(s) within 10 business days from receipt. The lessor must also keep a record of the lessee(s) to whom this letter is sent, the date sent, and the applicable vehicle identification number (VIN). (For the purposes of this section, a lessor means a person or entity that in the last twelve months prior to the date of this notification has been the owner, as referenced on the vehicle's title, of any five or more leased vehicles. A leased vehicle is a vehicle leased to another person for a term of at least four months.)*