



**Safety Recall: 18V-450 2018-364
August 2018 Entegra**

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle (unit serial number)

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Entegra has decided that certain Model Year 2018-2019 Cornerstone, Insignia, Vision, Aspire and Anthem and Odyssey, Qwest, motorhomes fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR more than 4,536 kilograms (10,000 pounds)".

***Reason for
this recall***

The original Cargo Carrying Capacity (CCC) Label notes incorrect information. The scale was not in working order when calculating weight information for the label. Incorrect weight information may allow the motorhome to be overloaded, affecting vehicle handling, which could increase the risk of a crash causing injury and/or property damage.

***Recall
Remedy***

Replace the original CCC label and when applicable, the CSA weight label with the label/s included with this notification.

***What we
need you to
do***

You may place the correct label on your motorhome by following the enclosed instructions or you can contact your authorized Dealer to set an appointment to place the label on your motorhome free of charge. The Recall Remedy will take approximately twenty minutes. If you choose to perform the Recall Remedy, **please complete and return the enclosed Reply Form** so we can update the Recall records for your motorhome.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact Customer Service Department at 800-517-9137. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Entegra Coach

