



# IMPORTANT SAFETY RECALL

August 2018

This notice applies to your vehicle, **VIN:** \_\_\_\_\_

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

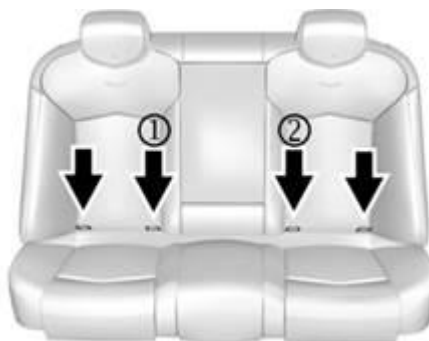
General Motors has decided that certain 2016-18 model year Cadillac CT6 vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 225. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- Your vehicle is involved in GM safety recall 18228.
- Schedule an appointment with your Cadillac dealer.
- This service will be performed for you at no charge.

### Why is your vehicle being recalled?

During assembly, small amounts of body adhesive may have been accidentally applied to one or both of the inboard lower child-seat anchor bars, which are located nearest the center of the vehicle, in the rear seat area:



The presence of hardened adhesive on the lower child-seat anchor bar(s) may cause portions of the bar(s) to be too large in diameter, interfering with child seat installation efforts.

### What will we do?

Your GM dealer will remove the rear seat cushion and clean any adhesive off of the rear seat child-seat anchor bars. This service will be performed for you at no charge. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual time of approximately 35 minutes.

### What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible. Until the recall repair is performed, you should install child seats in your vehicle using the vehicle's rear seat belts, in accordance with the vehicle owner's manual and child seat manufacturer's installation instructions.

## F/CMVSS Noncompliance Recall

### 18228 Adhesive on Child Seat Anchor



**Do you have questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-866-982-2339	1-800-833-2622
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 18V437.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Maryann L. Combs  
Vice President  
Global Vehicle Safety

GM Recall: 18228