

*ZOOM-ZOOM*

IMPORTANT SAFETY RECALL

2018 CX-5 Curtain Air Bag Concern Safety Recall 2718F NHTSA Campaign No. 18V-426

July 2018

This notice applies to your vehicle: VIN

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2018 CX-5 vehicles produced from April 11, 2018 through April 27, 2018.

If you are a recipient of this notice, your vehicle is included in this recall.

What is the problem?

On certain CX-5 vehicles the curtain air bag(s) may not unfold properly during deployment, which can increase the risk of injury in the event of a crash.

Due to poor adhesion of silicone coating on the base fabric of the curtain air bag, a gas leak may occur during deployment decreasing the airtightness of the air bag. With this condition, internal pressure in the curtain air bag may not be maintained properly after it is activated, which could increase the risk of injury in a crash where the curtain air bag deploys during rollovers or side impact events.

This condition does not comply with the performance requirements specified in the Federal Motor Vehicle Safety Standard (FMVSS) No. 226, Ejection Mitigation.

What will Mazda do?

Safety Matters. Your Safety is Important to Mazda.

Your Mazda dealer will check which curtain air bag module (right, left or both) of your CX-5 vehicle requires the repair, and replace the affected curtain air bag module(s) with proper one(s).

The repair will be performed at no cost to you.

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How long will it take?

It will take approximately three hours to complete the repair; however, your Mazda dealer may need your vehicle for a longer period of time.

Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair. Schedule an appointment with an authorized Mazda dealer so they can discuss and accommodate your needs.

What should you do?

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle repaired as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website www.MazdaRecallInfo.com, or call our Customer Experience Center at (800) 222-5500, option #4.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the enclosed postage-paid Information Change Card (no envelope required) as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center toll free at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

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Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Safety Matters. Your Safety is Important to Mazda.

Sincerely,

Mazda North American Operations

*Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*

