



L13



IMPORTANT SAFETY RECALL

Frontal Passenger Side Air Bag Inflator Replacement - Safety Recall 2618F NHTSA Campaign No. 18V-402

July 2018

Regarding: 2004 Mazda MPV VIN

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in 2004-2011 RX-8, 2003-2008 Mazda6, and 2006-2007 Mazdaspeed6 and 2004-2006 MPV vehicles. **If you received this notice, your vehicle is included in this Safety Recall.**

Note: Recall 2618F replaces current recall 9416E (NHTSA Campaign No. 16V-354) as the manufacturer of the remedy frontal passenger side air bag inflator has changed. According to our records, your vehicle has not had the recall 9416E completed, and will now require the recall repair under the recall 2618F

What is the problem?

The defect in these recalled vehicles could result in serious injury or death. An inflator explosion could result in sharp metal fragments striking the driver or other vehicle occupants in the event of a crash that causes the air bag to deploy. This condition is more likely to occur if the vehicle had continued exposure to high levels of absolute humidity. It is extremely important to schedule this repair as soon as possible to ensure your safety and the safety of your passengers.

What will Mazda do?

Safety Matters. Your Safety is Important to Mazda.

Your Mazda dealer will replace the frontal passenger side air bag inflator with a permanent remedy inflator, **free of charge**. The repair should take less than one hour to complete; however, it may take longer. Making an appointment at your Mazda dealership helps to minimize the wait time and inconvenience this recall may cause.

Mazda **will provide alternate transportation free of charge** when your vehicle is at an authorized Mazda dealership for a recall repair. To be eligible for alternate transportation, you must schedule an appointment with any authorized Mazda dealer so that they can discuss and accommodate your needs.

What should you do?

Mazda is concerned about your safety, and we urge you to contact any authorized Mazda dealer to schedule an appointment to have the frontal passenger side airbag inflator of your vehicle replaced **as soon as possible**. You can bring this notice to the dealer but it is not required.

TO SCHEDULE THIS IMPORTANT RECALL REPAIR:

- **Make a dealer appointment online at www.MazdaRecallInfo.com**
- **Or contact your Mazda dealer by phone**

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website www.MazdaRecallInfo.com, or call our Customer Experience Center at (800) 222-5500, option #4.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid **Information Change Card** as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this recall, visit our website www.MazdaRecallInfo.com, or contact our **Customer Experience Center at (800) 222-5500, option #6**.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts.

Your safety is our first priority at Mazda. We apologize for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations