



FORETRAVEL
MOTORCOACH

IMPORTANT SAFETY RECALL NOTICE

18V-349

This notice applies to the vehicle identification number below

4VZ1U1E [REDACTED]

Dear Foretravel Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety act.

Foretravel discovered there is a possibility of four missing Torx bolts on the Tiled Slide cover floor assembly. Which helps secure the passenger seat base assembly. If not corrected the Cover could become loose and could result in injury or death if an accident should occur.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

During assembly in April it was discovered that four bolts were possibly missing from the Tiled Slide cover. Foretravel immediately corrected issue and started checking all units on production and sales lot. This recall will include 2017 and 2018 iH and Realm Motorcoaches produced by Foretravel.

Corrective Action

Your Foretravel dealer will inspect, and install Torx bolts if found not to be installed per the service bulletin procedure. The labor time necessary to perform this service correction is approximately .3 hour for check and 1.5 hour if repairs made.

Please note: The service will be provided at no cost to you, the vehicle owner.

What Should You Do

Please contact Foretravel Inc. at 1-800-955-6226, opt 3, to locate a qualified service center near you. Steps will be taken to ensure the recall is performed at the nearest service center.

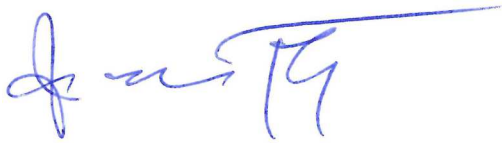
Reimbursement

The labor time necessary to perform this service correction is approximately .3 hour for check and 1.5 hour if repairs made. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Foretravel Inc., at 1-800-955-6226, opt. 3.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Foretravel Inc. at 1-800-955-6226, opt. 3. If you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://v.rww.safecar.gov> if you feel the manufacture has failed or is unable to remedy the defect without charge.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely;



James Triana

Warranty Director/Customer Assistance
Foretravel, Inc.