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IMPORTANT SAFETY RECALL

This notice applies to your vehicle. See attached serial number list.

NHTSA Safety Recall No. 18V343

July 20, 2018

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain LS63 and LS87 Units. These units have a towing receiver tube that can be overloaded and fail. If a receiver tube fails, the trailer can break loose resulting in death or serious injury.

Refer to CSN 684 for the items covered under the warranty policy. Altec will supply, free of charge, a reinforcement kit to correct this condition.

In order to determine if your unit is affected by CSN 684, compare the serial number of your unit with the list of affected units attached to the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance. The repair can take up to seven hours to complete.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied without charge and within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call toll-free 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Customer Service Notice

Date: July 20, 2018

Units Affected: LS63 and LS87 units built between June 2012 and February 2018 equipped with a Class III or Class V Receiver Hitch (see attached list)

Receiver Hitch Inspection and Placard Installation

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

The receiver tube on the rear of the chassis has a specific load rating for both towing capacity and the vertical load of the trailer tongue. Customers can possibly overload the receiver tube with trailer loads that exceed that capacity. If the receiver tube is overloaded, the tube can fail causing the trailer and load to break loose from the chassis. **Death or serious injury can result if the trailer breaks loose and load control is lost.**

Altec requires the following actions be performed on the affected units no later than 30 days after receiving this CSN. This CSN affects both Class III and Class V hitches. The actions are different for the two classes.

Class III Hitches

- Inspect for damage at the receiver hitch mounting using the procedure beginning on Page 2
- Installation of a reinforcement kit to the receiver tube mounting on Type 1 units that do not have damaged receiver tubes
- Replacement of any receiver tube that is damaged
- Installation or replacement of a tow capacity placard and an overload capacity placard that are included with the CSN

Class V Hitches

- Inspect for damage at the receiver hitch mounting using the procedure beginning on Page 3
- Replacement of any receiver tube that is damaged
- Installation of a tow capacity placard and an overload capacity placard that are included with the CSN

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free. If the customer, or the customer's warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Altec will allow up to \$270 for the labor to add the reinforcements or \$630 to perform this repair if the receiver requires replacement. There is no warranty reimbursement for the inspection. Call 1-877-GO ALTEC

(1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.

Receiver Hitch Inspection Procedure

A good light source is required for the inspection. The Class III Inspections also requires a small straight edge or small level. Read and understand all steps of the instructions before beginning the procedure.

1. Position the unit on a level surface, apply the parking brake and chock the wheels.

2. **Class III Hitch:** Two types of tow weldment installations are standard. There may be others determined by customer preference. Inspect the tow weldment for any cracks or deformed areas (refer to Figure 1 or Figure 2). Look at the welds at the corners and the receiver tube mounting on both sides of the tow weldment and the receiver tube. Also inspect the underside of the weldment/

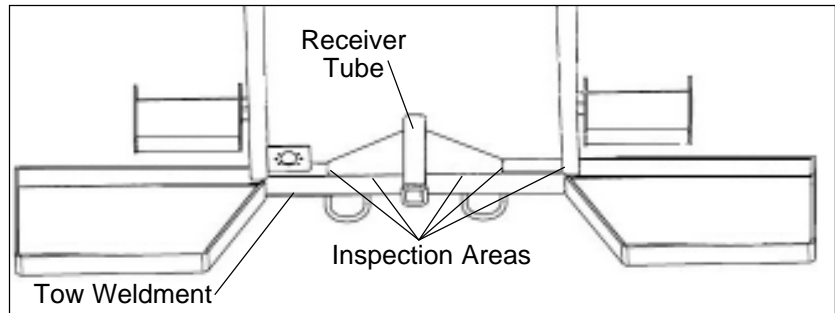


Figure 1 — Tow Weldment Inspection, Type 1

3. Use the straight edge or level to see if the receiver tube is straight or deformed (refer to Figure 3).

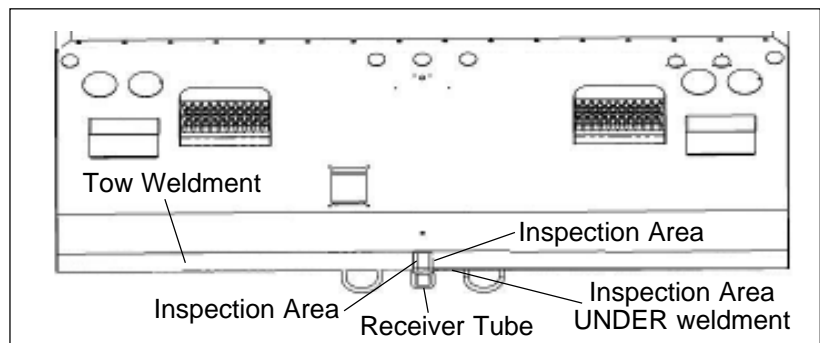


Figure 2 — Tow Weldment Inspection, Type 2

4. If there is any evidence of damage, cracks, or deformed parts, the tow weldment and receiver tube must be replaced for either type. **Do not attach anything to the hitch or tow a trailer until the weldment is replaced.** Contact Altec Technical Support by calling 1-877-GO ALTEC (1-877-462-5832) and select Prompt 4 for help to get the necessary parts.

5. If no cracks or deformation is found, install the Class Three Reinforcement Kit, P/N 970748064, for the Type 1 tow weldment no later than 90 days after the inspection. No reinforcement kit is required for Type 2 tow weldments.

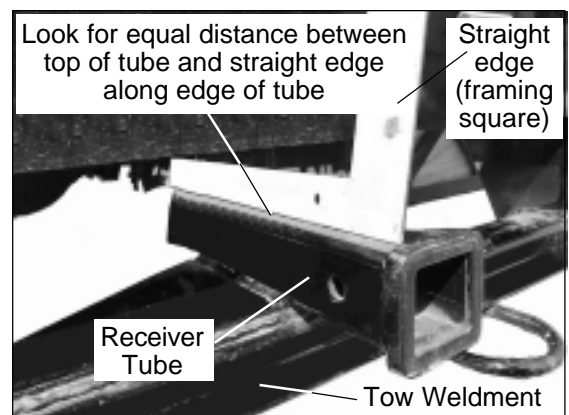


Figure 3 — Inspecting Receiver Tube

Do not allow the hitch to be overloaded - 600 lb. vertical load and 6000 lb. towing capacity.

6. Use the Class III and Class V Placard Installation Section below to install the correct placards.

7. **Class V Hitch:** Look at the welds at the corners and the receiver tube mounting on both sides of the tow weldment and the receiver tube (refer to Figure 4).

8. If no cracks or deformation is found, no reinforcement is necessary. Add placards as described in Class III and Class V Placard Installation below.

9. If there is any evidence of damage, cracks, or deformed parts, the tow weldment and receiver tube must be replaced. **Do not attach anything to the hitch or tow a trailer until the weldment is replaced.**

Contact Altec Technical Support by calling 1-877-GO ALTEC (1-877-462-5832) and select Prompt 4 for help to get the necessary parts.

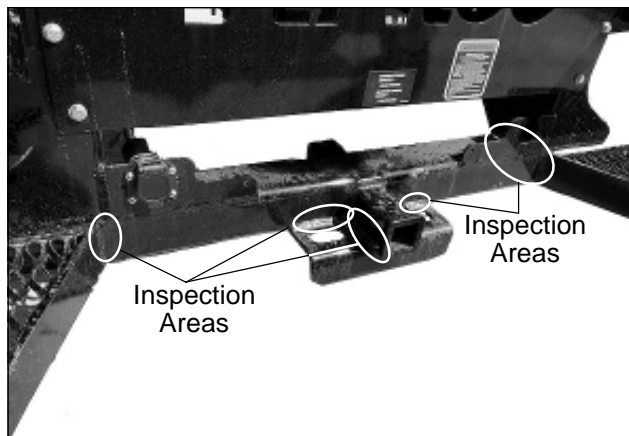


Figure 4 — Class V Inspection

Class III and Class V Placard Installation

1. Install the placards included with the CSN (refer to Figure 5) on the rear of the body above the receiver hitch.

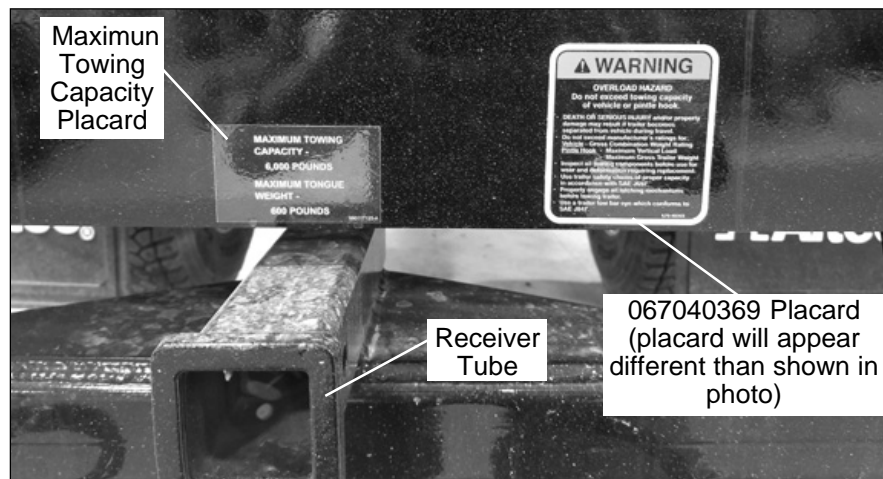


Figure 5 — Placard Installation

After inspecting the hitch, determining if the hitch requires replacement, and installing the placards, the unit can be returned to service.