



# **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle,



June 22, 2018

SAFETY RECALL N206: Incorrect Fuel Level Displayed

Land Rover Vehicle Affected: Discovery, Range Rover Sport, Range Rover

Model Year: 2017

National Highway Traffic Safety Administration (NHTSA) Recall Number: 18V-337

#### **Dear Land Rover Owner:**

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Land Rover has decided that a defect relating to motor vehicle safety exists in certain 2017 model year Land Rover Discovery, Range Rover Sport and Range Rover vehicles.

Your vehicle is included in this Recall Action.

# What is the reason for this program?

The fuel gauge indicates low fuel level and the low fuel warning lamp is illuminated although the fuel tank is known not to be empty. The driver may ignore the warning because the vehicle may have just been refueled or knows there is sufficient fuel in the tank such that the low fuel warning would not normally illuminate. In this condition, the engine will cut out unexpectedly and although restart may occur, this will only be for a period of 60 seconds, where after cut out will recur.

Should the engine turn OFF unexpectedly, the vehicle will lose power brake assistance. If this occurs, foundation brakes will continue to operate but will require greater effort. All electrical functions will continue to operate as designed.

The engine turning OFF unexpectedly without warning to the driver, or a loss of power brake assistance can both increase the risk of a crash.

## What will Land Rover and your authorized Land Rover Retailer do?

Land Rover is carrying out a recall of the vehicles mentioned above. An authorized Land Rover retailer will download the latest software to the vehicle.

There will be no charge for this repair under this program.

### What should you do?

Please contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program code 'N206'

# How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 30 minutes, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

**Attention Leasing Agencies:** Federal regulations require that you forward this recall notification to the lessee within TEN (10) days.

# Moved or no longer own this Land Rover vehicle?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner (if known), please fill out and return the enclosed return postage-paid card.

#### What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Centre at 1-800-637-6837, Option 9, and one of our representative will be happy to assist you.

You may also contact us by email using the following address: Irweb2@jaguarlandrover.com.

If you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 100 Jaguar Land Rover Way Mahwah, NJ 07495

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153), or log on to <a href="http://www.safercar.gov">http://www.safercar.gov</a> to submit a complaint electronically.

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely.

Eric Johnston

Vice President Customer Service Jaguar Land Rover North America, LLC